

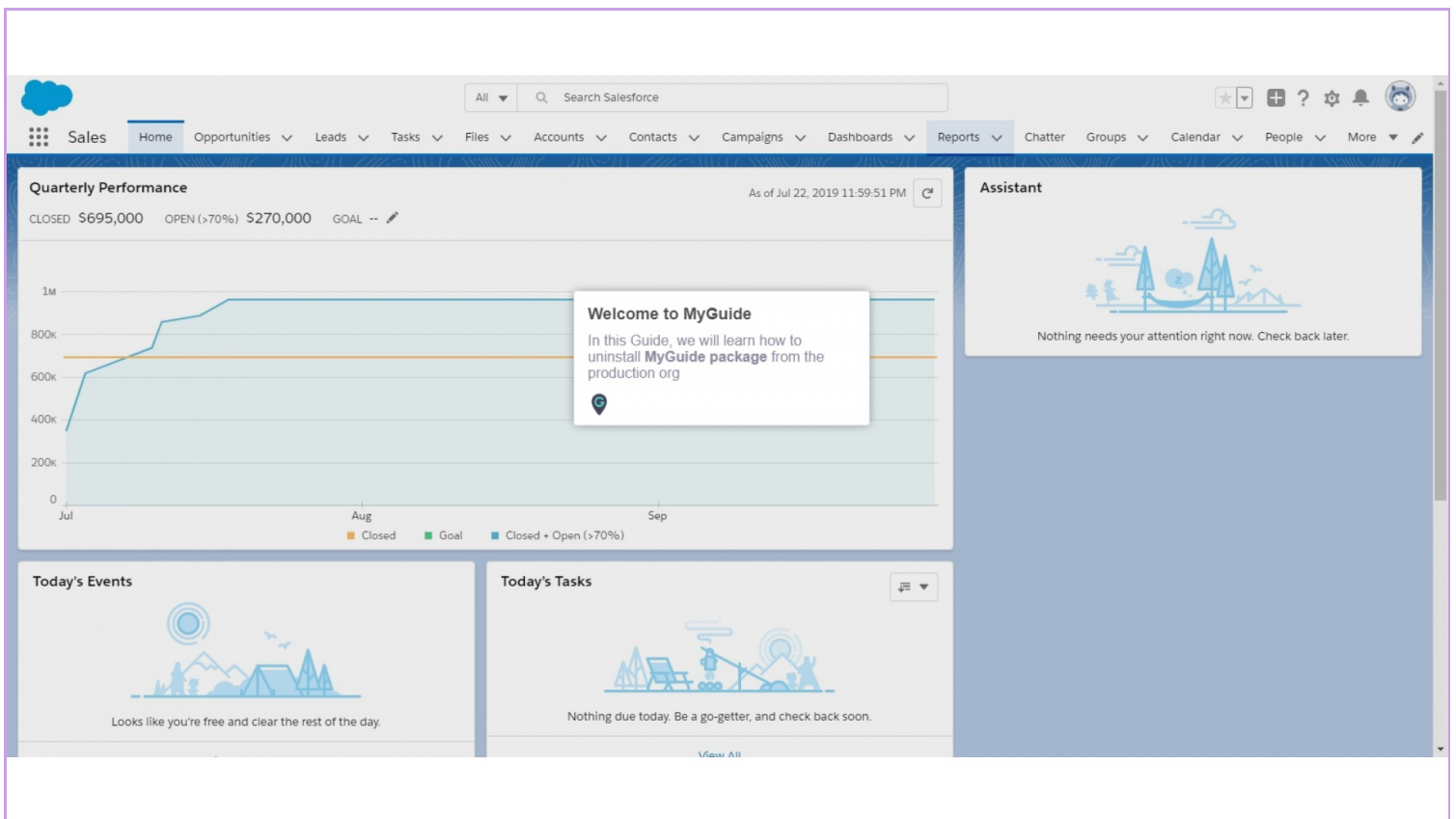


## Uninstalling MyGuide Package

# Step: 01

## Welcome to MyGuide

In this Guide, we will learn how to uninstall MyGuide package from the production org



The screenshot shows a Salesforce dashboard interface. At the top, there is a navigation bar with the Salesforce logo, a search bar, and various menu items like Sales, Home, Opportunities, Leads, Tasks, Files, Accounts, Contacts, Campaigns, Dashboards, Reports, Chatter, Groups, Calendar, People, and More. The main content area is divided into several sections:

- Quarterly Performance:** A line chart showing performance from July to September. The y-axis ranges from 0 to 1M. The chart shows a blue line for 'Closed + Open (>70%)' and a green line for 'Goal'. The current status is 'CLOSED \$695,000' and 'OPEN (>70%) \$270,000'. A goal is set at approximately 700k. A white overlay box with a location pin icon is positioned over the chart, containing the text: 'Welcome to MyGuide. In this Guide, we will learn how to uninstall MyGuide package from the production org.'
- Assistant:** A panel on the right side with a tree icon and the text: 'Nothing needs your attention right now. Check back later.'
- Today's Events:** A panel at the bottom left with a sun and mountains icon and the text: 'Looks like you're free and clear the rest of the day.'
- Today's Tasks:** A panel at the bottom right with a task icon and the text: 'Nothing due today. Be a go-getter, and check back soon.'

## Step: 02

Click on "Setup"

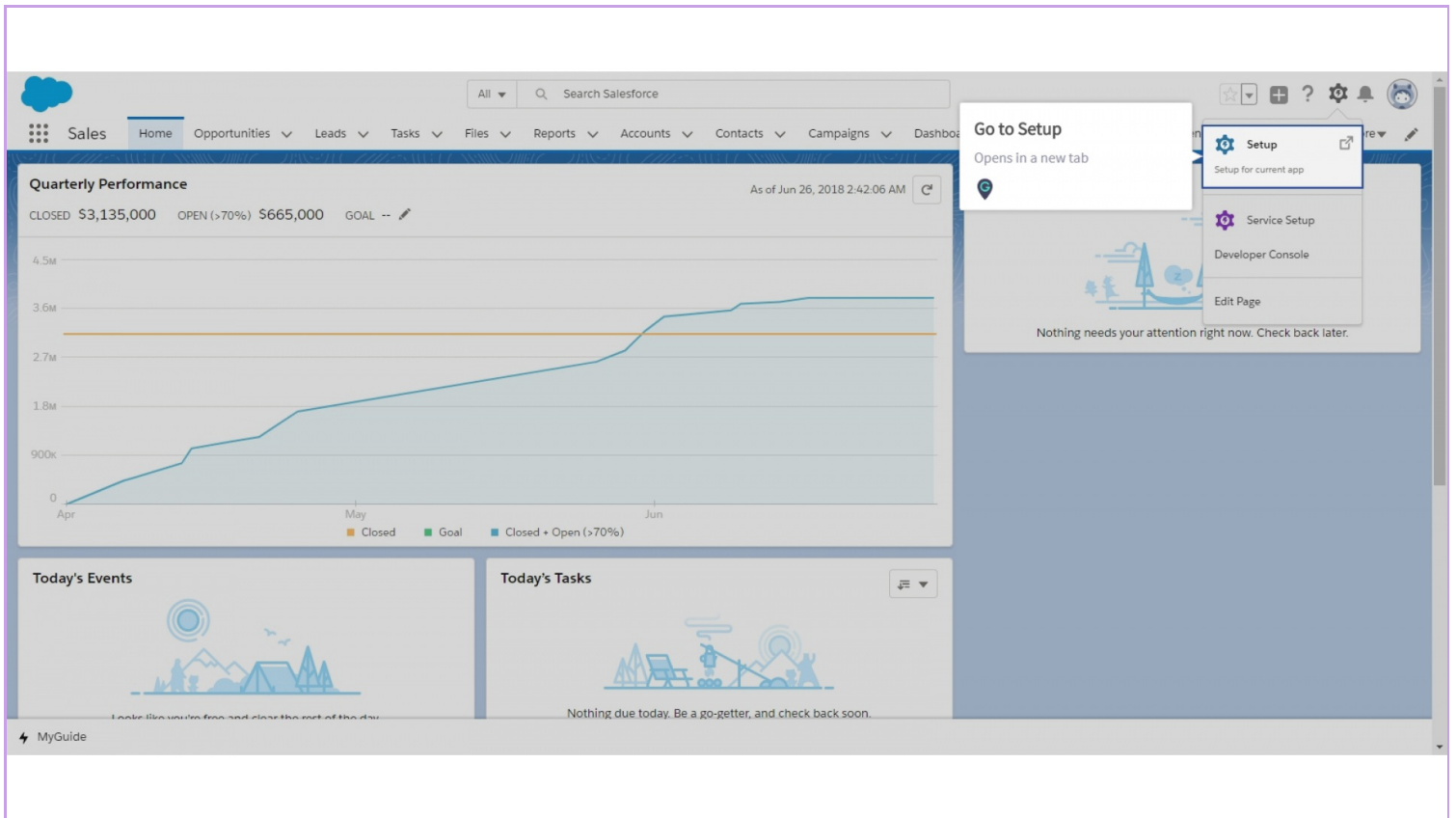
The screenshot shows the Salesforce dashboard interface. At the top, there is a navigation bar with the Salesforce logo, a search bar, and various menu items: Sales, Home, Opportunities, Leads, Tasks, Files, Reports, Accounts, Contacts, Campaigns, Dashboards, and Chatter. A callout box with a red border and a red location pin icon points to the 'Setup' gear icon in the top right corner, with the text 'Click on "Setup"'. Below the navigation bar, the main dashboard area is divided into several sections. The top section is 'Quarterly Performance', which includes a line chart showing sales performance from April to June. The chart has a blue line for 'Closed + Open (>70%)', a green line for 'Goal', and a red line for 'Closed'. The y-axis ranges from 0 to 4.5M. Below the chart are sections for 'Today's Events' and 'Today's Tasks'. On the right side, there is an 'Assistant' panel with a message: 'Nothing needs your attention right now. Check back later.' At the bottom left, there is a 'MyGuide' icon.

Month	Closed	Open (>70%)	Goal
Apr	~0.5M	~0.5M	~3.0M
May	~1.5M	~1.5M	~3.0M
Jun	~3.0M	~3.0M	~3.0M

# Step: 03

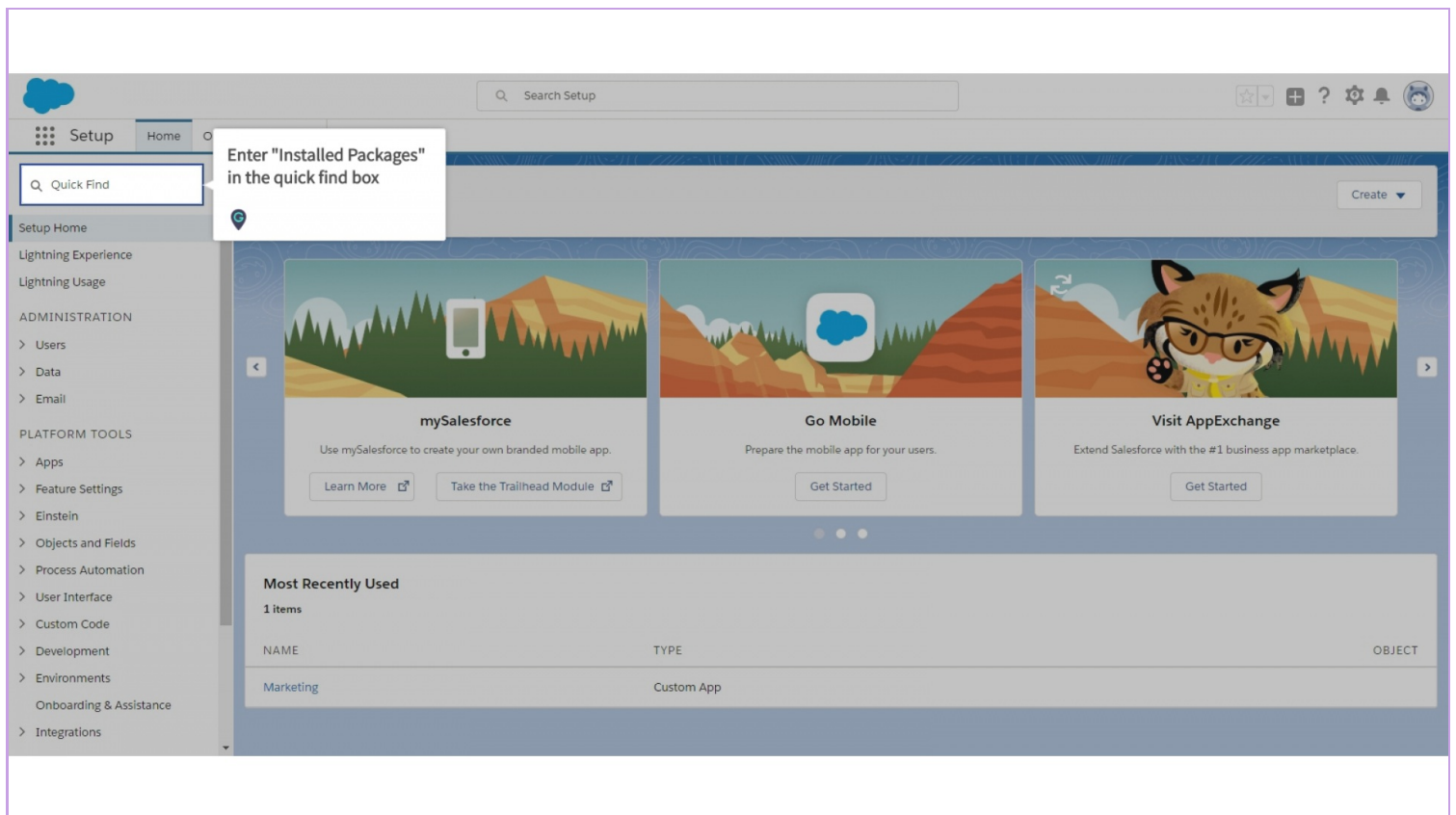
## Go to Setup

Opens in a new tab



## Step: 04

Enter "Installed Packages" in the quick find box

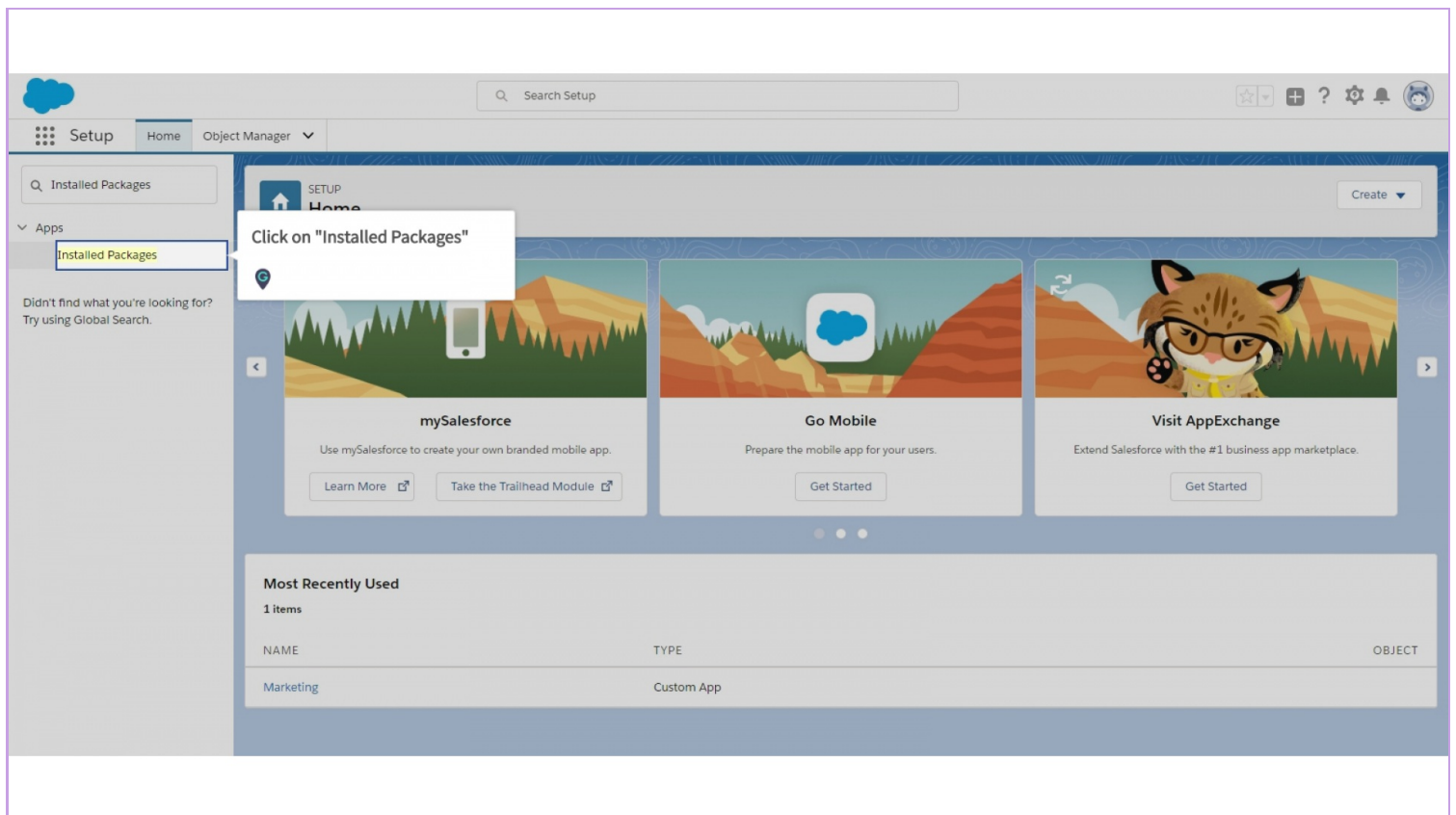


The screenshot displays the Salesforce Setup interface. At the top, there is a search bar labeled "Search Setup". Below it, the "Setup" and "Home" tabs are visible. A "Quick Find" search box is highlighted with a white callout box containing the text: "Enter 'Installed Packages' in the quick find box". The main content area features three cards: "mySalesforce", "Go Mobile", and "Visit AppExchange". Below these cards is a "Most Recently Used" section with a table listing one item.

NAME	TYPE	OBJECT
Marketing	Custom App	

## Step: 05

### Click on "Installed Packages"



# Step: 06

## Click on "Uninstall"

The screenshot shows the Salesforce Setup interface. The left sidebar contains navigation options: Setup, Home, and Object Manager. The main content area is titled "Installed Packages" and includes a search bar, a "Help for this Page" link, and a "Visit AppExchange" button. Below this is a table of installed packages. A white callout box with a red arrow points to the "Uninstall" button in the "Action" column of the first row.

Action	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs	Objects	AppExchange Ready
<a href="#">Uninstall</a>	EdCast	2.13 (Beta 4)	edcast	10/3/2018 4:31 AM	<input type="checkbox"/>	1	2	2	Not Passed

## Step: 07

Scroll down and choose an option according to your requirement

The screenshot shows the Salesforce Setup interface for 'Installed Packages'. The left sidebar contains navigation options like 'Setup', 'Home', and 'Object Manager'. The main content area displays a table of installed packages. A callout box with a blue border and a location pin icon points to the 'Uninstall' button and the data retention options. The table below shows the following data:

Name	Category	Type
usu	publicCATEGORY	Custom Field
title	publicCATEGORY	Custom Field
cid	publicSTOUR	Custom Field
OpportunityPage		Visualforce Page
wid	publicCATEGORY	Custom Field
fid	publicSTOUR	Custom Field
id	publicSTOUR	Custom Field
tourisison	publicSTOUR	Custom Field
title	publicSTOUR	Custom Field
SalesU		App
Time Scents (in minutes)	Opportunity	Custom Field
id	publicCATEGORY	Custom Field
cid	publicCATEGORY	Custom Field

Below the table, there is a section for 'Uninstall' with the following options:

- Save a copy of this package's data for 48 hours after uninstall
- Do not save a copy of this package's data after uninstall
- Yes, I want to uninstall this package and permanently delete all associated components

The 'Uninstall' button is located at the bottom of this section.



## Step: 08

Select the checkbox if you are sure about uninstalling this package

It will permanently delete all the associated components

The screenshot shows the Salesforce Setup interface. The main content area is titled 'Installed Packages' and displays a table of installed packages. A callout box is overlaid on the page, containing the following text:

Select the checkbox if you are sure about uninstalling this package

It will permanently delete all the associated components

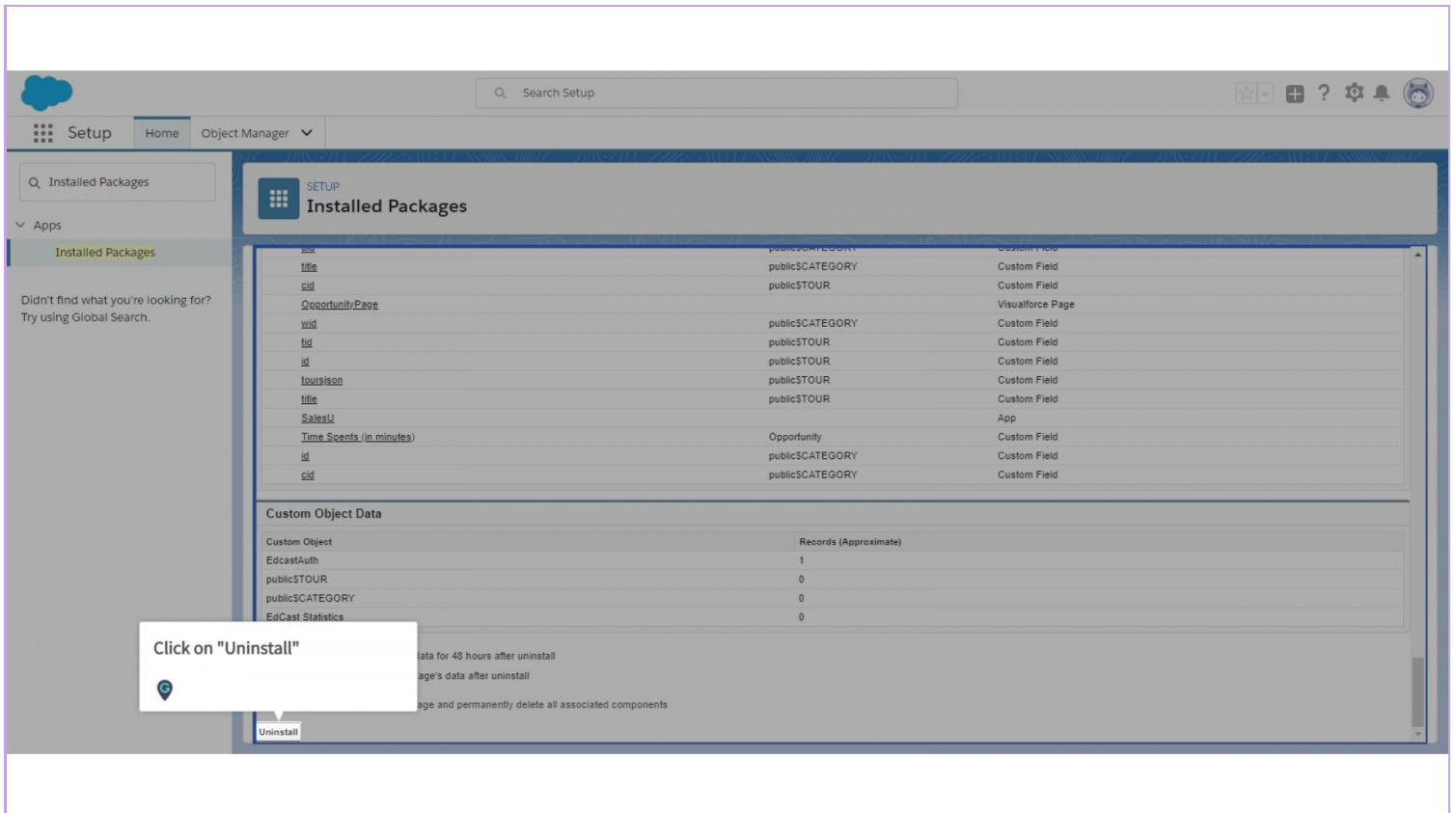
Below the callout box, there is a checkbox labeled 'Yes, I want to uninstall this package and permanently delete all associated components' and an 'Uninstall' button.

Package Name	Category	Type
publicCATEGORY	publicCATEGORY	Custom Field
publicSTOUR	publicSTOUR	Custom Field
OpportunityPage	publicCATEGORY	Visualforce Page
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
Opportunity	Opportunity	Custom Field
publicCATEGORY	publicCATEGORY	Custom Field
publicCATEGORY	publicCATEGORY	Custom Field

Custom Object Data	Records (Approximate)
	1
	0
	0
	0

## Step: 09

Click on "Uninstall"



The screenshot shows the Salesforce Setup interface. The left sidebar contains navigation options like 'Setup', 'Home', and 'Object Manager'. The main content area is titled 'Installed Packages' and displays a table of installed packages. A callout box with a location pin icon points to the 'Uninstall' button at the bottom of the page.

Package Name	Category	Component Type
publicCATEGORY	publicCATEGORY	Custom Field
publicSTOUR	publicSTOUR	Custom Field
OpportunityPage	publicCATEGORY	Visualforce Page
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
publicSTOUR	publicSTOUR	Custom Field
Opportunity	Opportunity	App
publicCATEGORY	publicCATEGORY	Custom Field
publicCATEGORY	publicCATEGORY	Custom Field

Custom Object	Records (Approximate)
EdCastAuth	1
publicSTOUR	0
publicCATEGORY	0
EdCast Statistics	0

## Step: 10

It will return to the previous page showing the uninstall status in progress

The screenshot shows the Salesforce Setup interface. The main content area is titled "Installed Packages" and includes a table of installed packages and a table of uninstalled packages. A callout box is overlaid on the uninstalled packages table, stating: "It will return to the previous page showing the uninstall status in progress".

**Installed Packages**

Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs	Objects	AppExchange Ready
EdCast for Salesforce	EdCast	2.14	edcast	1/10/2019 10:31 PM	<input type="checkbox"/>	1	2	2	Passed

**Uninstalled Packages**

Action	Package Name	Namespace	Expiration Date	Uninstall Status	Uninstall Date
	EdCast for Salesforce (Version Name Winter19)	edcast	1/12/2019 10:35 PM	In Progress	1/10/2019 10:35 PM

It will return to the previous page showing the uninstall status in progress

# Step: 11

The package has been uninstalled, click here to delete the record

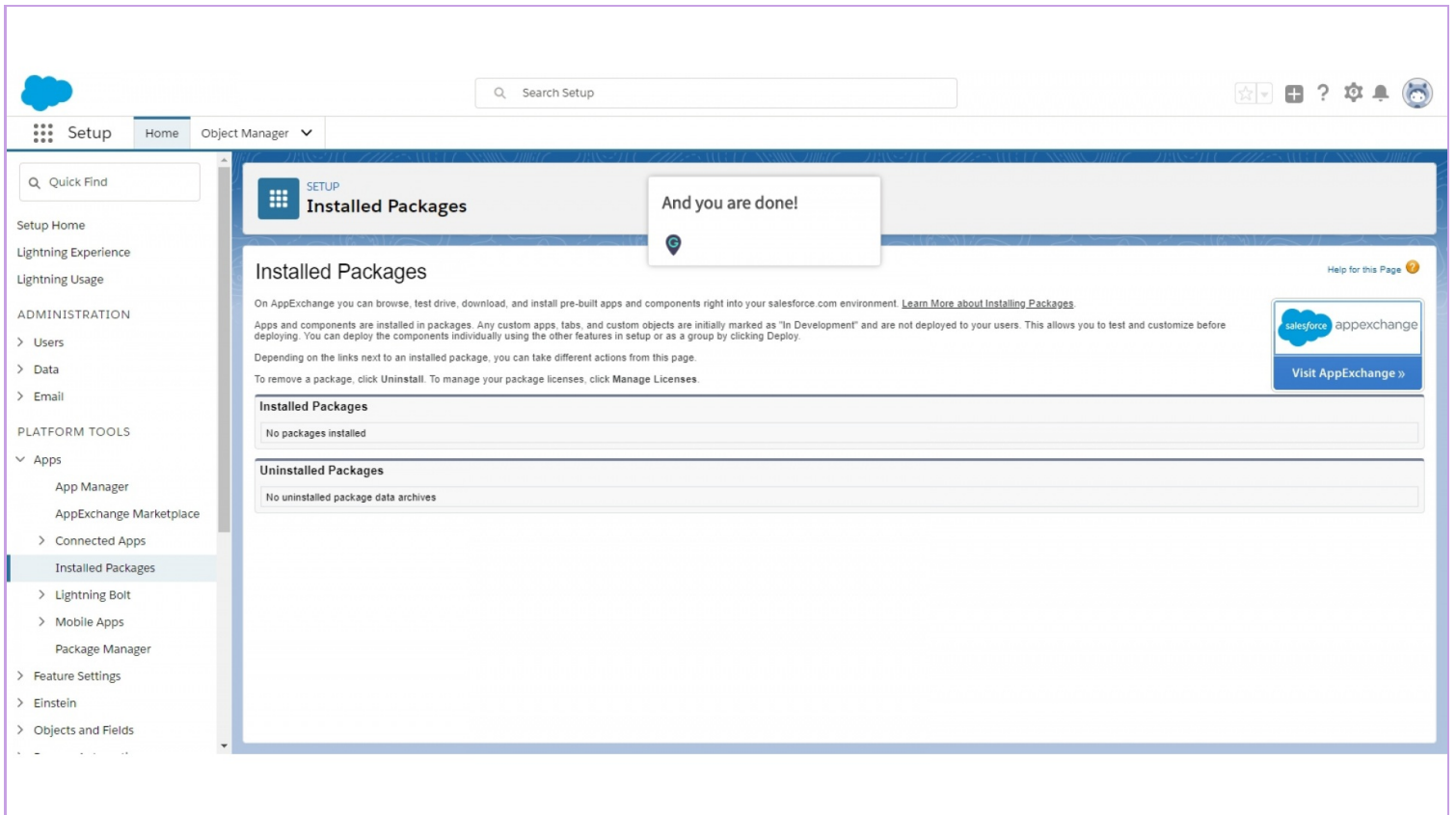
The screenshot shows the Salesforce Setup interface. The left sidebar contains navigation options like 'Setup Home', 'Administration', and 'Platform Tools'. The main content area is titled 'Installed Packages' and includes a 'Quick Find' search bar. Below the title, there are instructions on how to manage packages. The 'Uninstalled Packages' section contains a table with one entry:

Action	Package Name	Namespace	Expiration Date	Uninstall Status	Uninstall Date
	EdCast for Salesforce (Version Name Winter19)	edcast	1/12/2019 10:35 PM	Uninstall Complete	1/10/2019 10:35 PM

A tooltip message is displayed over the delete icon, stating: "The package has been uninstalled, click here to delete the record".

# Step: 12

And you are done!



# Thank You!

[myguide.org](https://myguide.org)