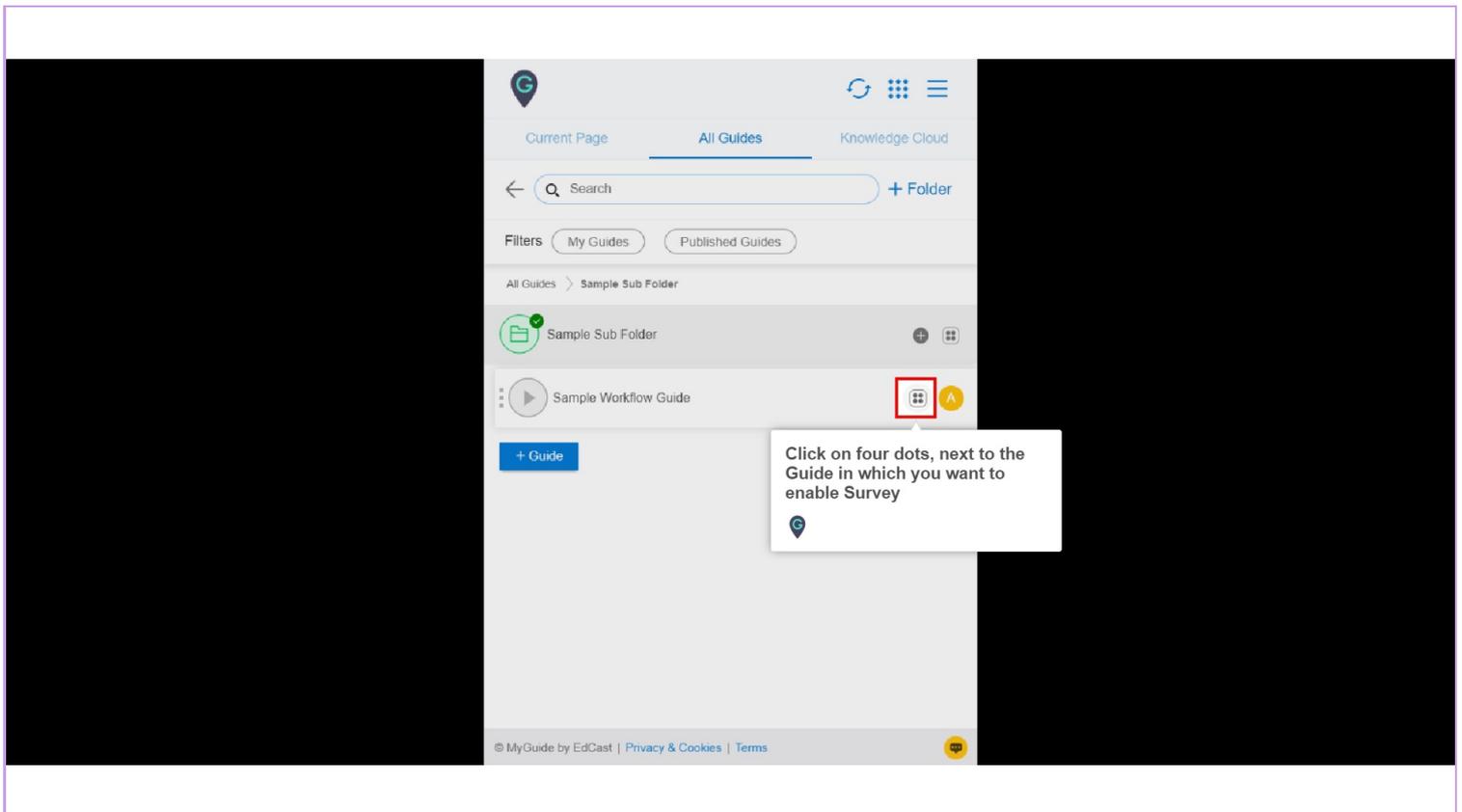




How to Enable Multiple Choice Survey for MyGuide

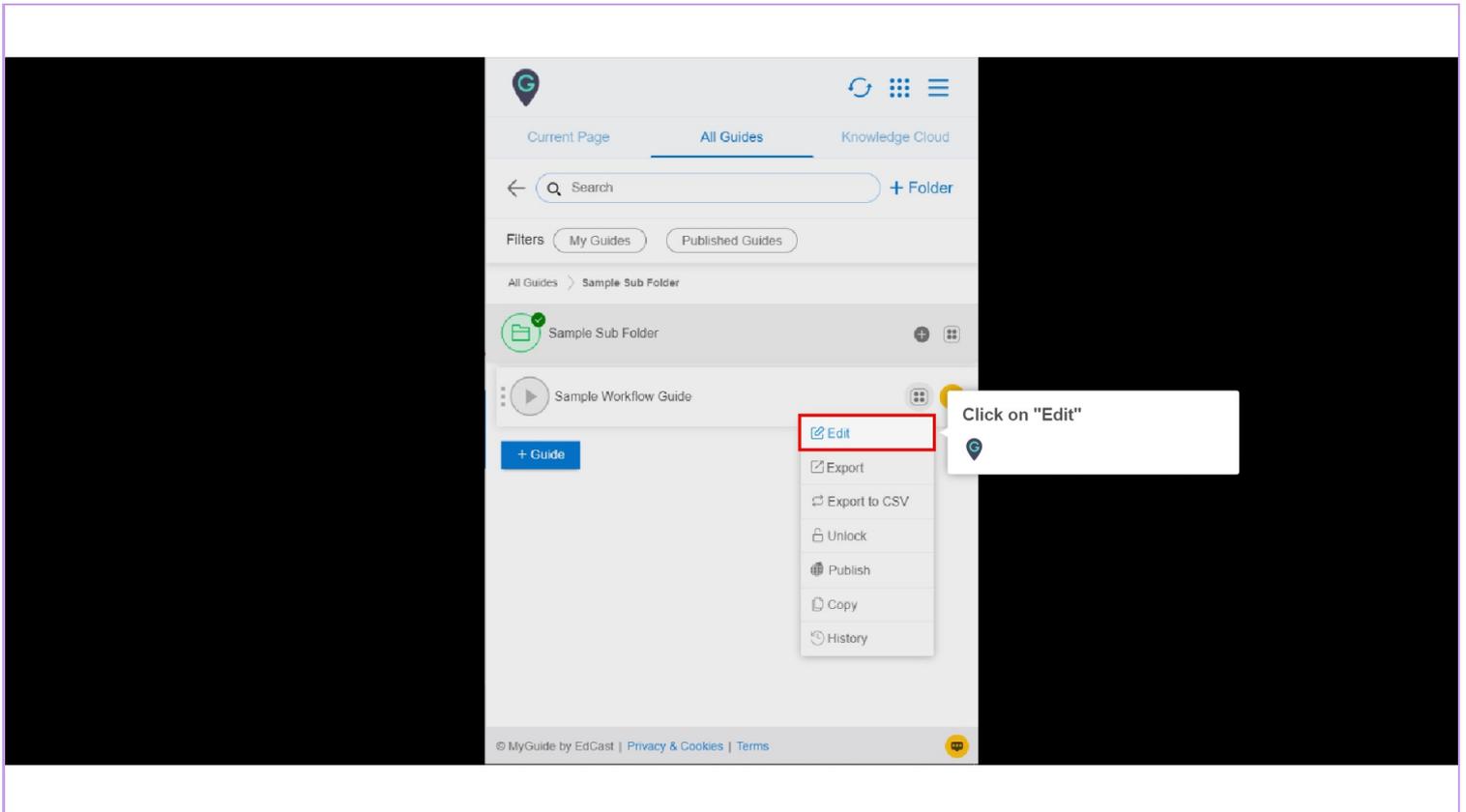
Step: 01

Click on four dots, next to the Guide in which you want to enable Survey



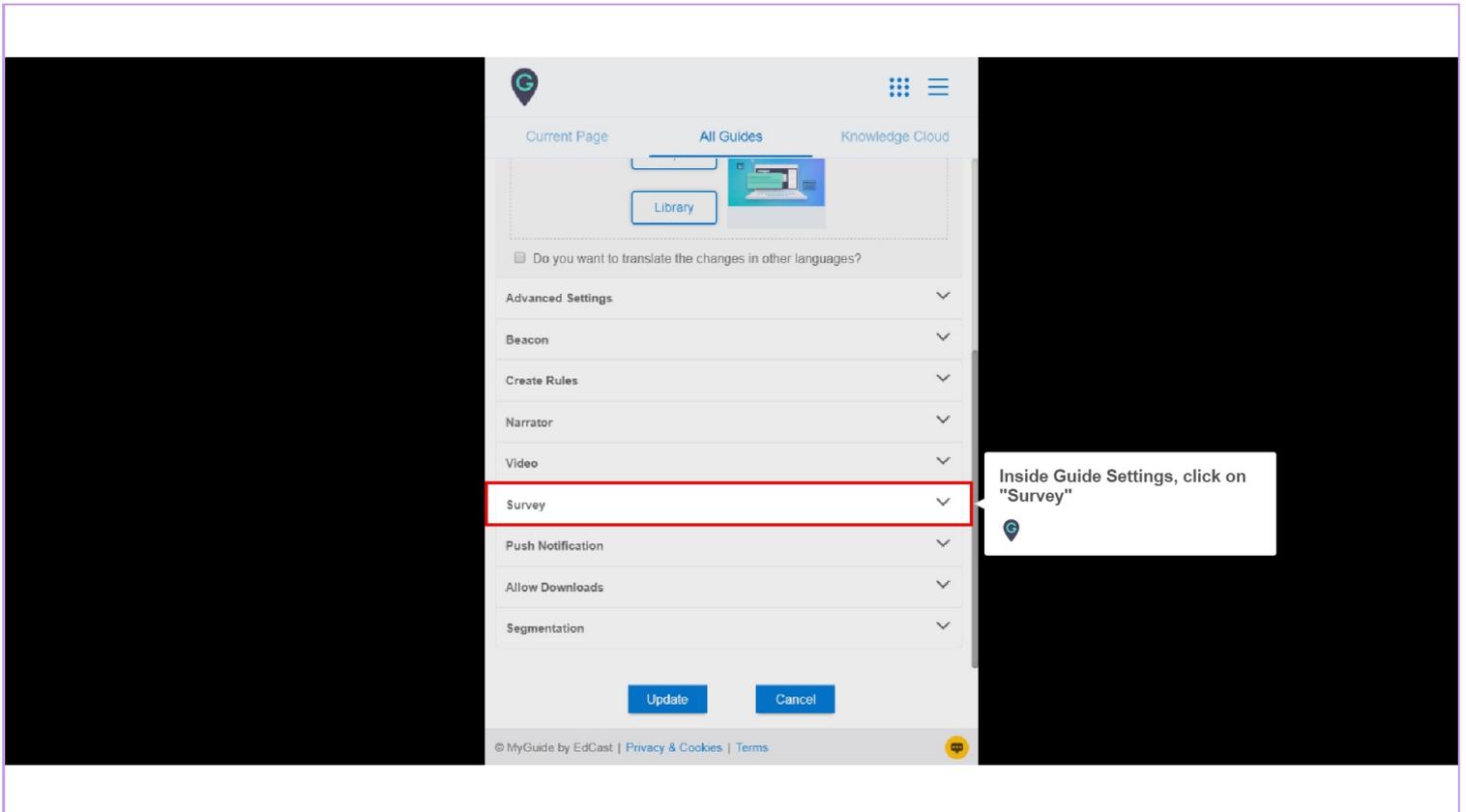
Step: 02

Click on "Edit"



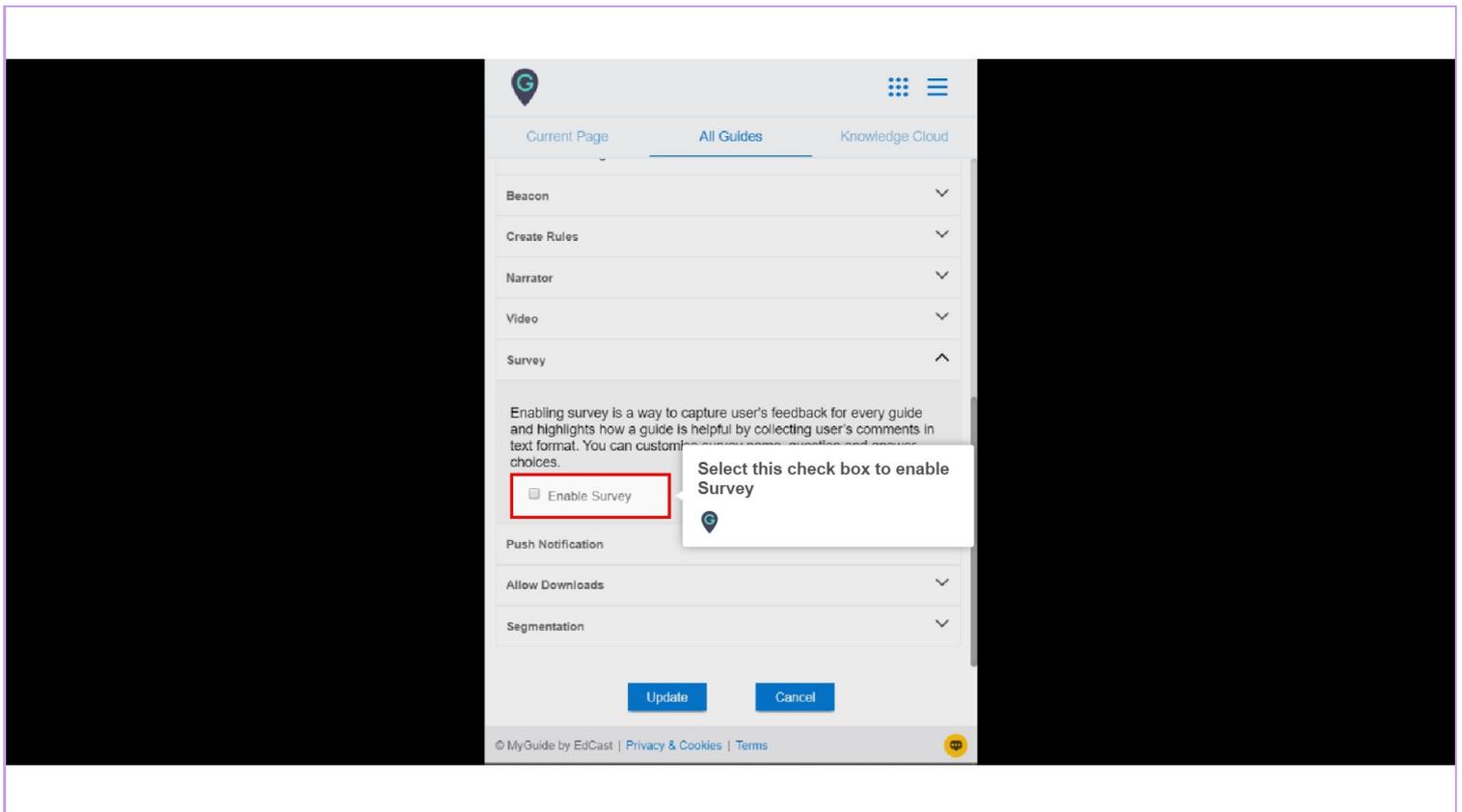
Step: 03

Inside Guide Settings, click on "Survey"



Step: 04

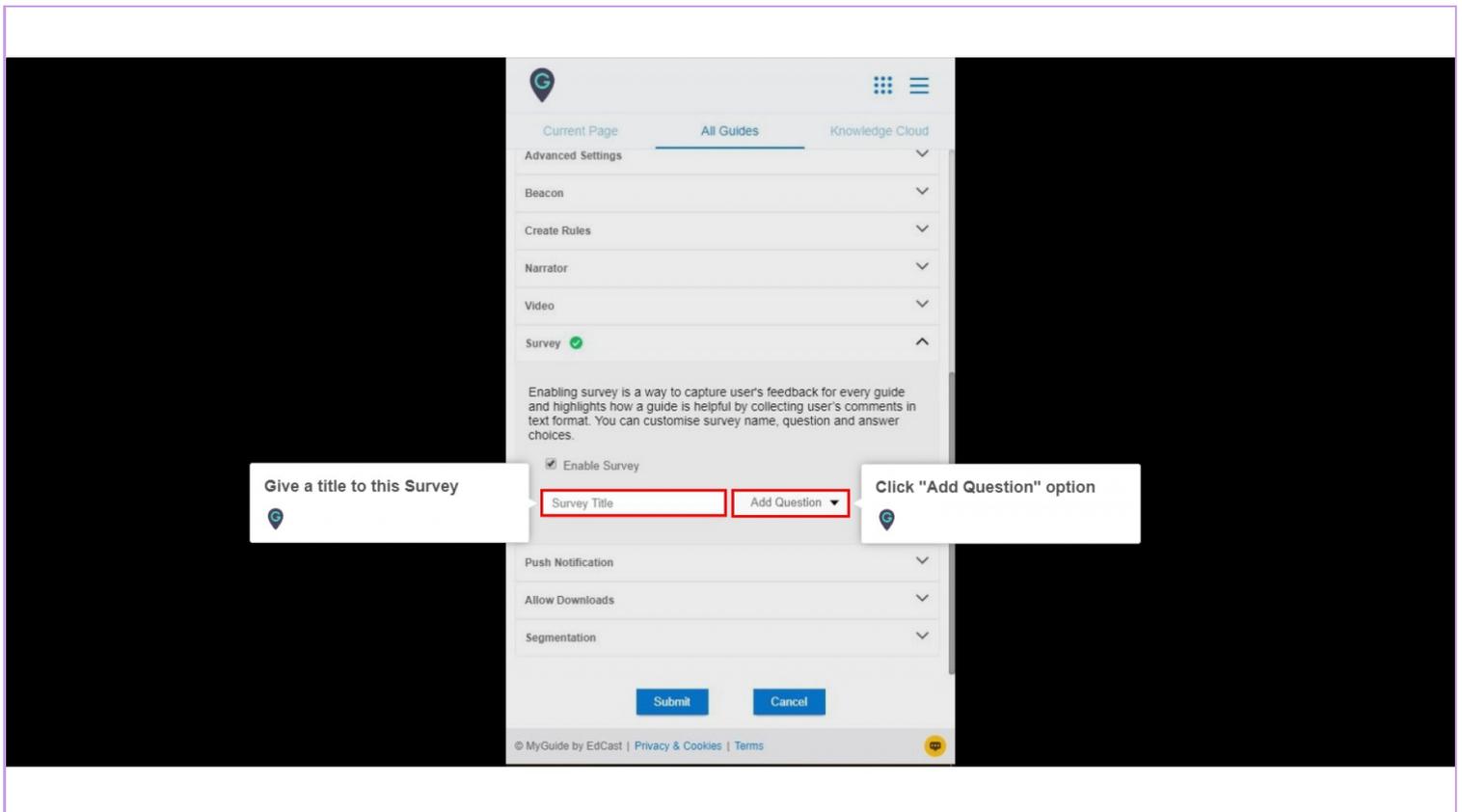
Select this check box to enable Survey



The screenshot displays the 'Survey' settings page in the MyGuide interface. The page is titled 'Survey' and includes a description: 'Enabling survey is a way to capture user's feedback for every guide and highlights how a guide is helpful by collecting user's comments in text format. You can customize the survey questions and choices.' Below this description, the 'Enable Survey' checkbox is highlighted with a red box. A callout box with the text 'Select this check box to enable Survey' points to the checkbox. Other settings visible include 'Push Notification', 'Allow Downloads', and 'Segmentation'. At the bottom of the page, there are 'Update' and 'Cancel' buttons, and a footer with the text '© MyGuide by EdCast | Privacy & Cookies | Terms'.

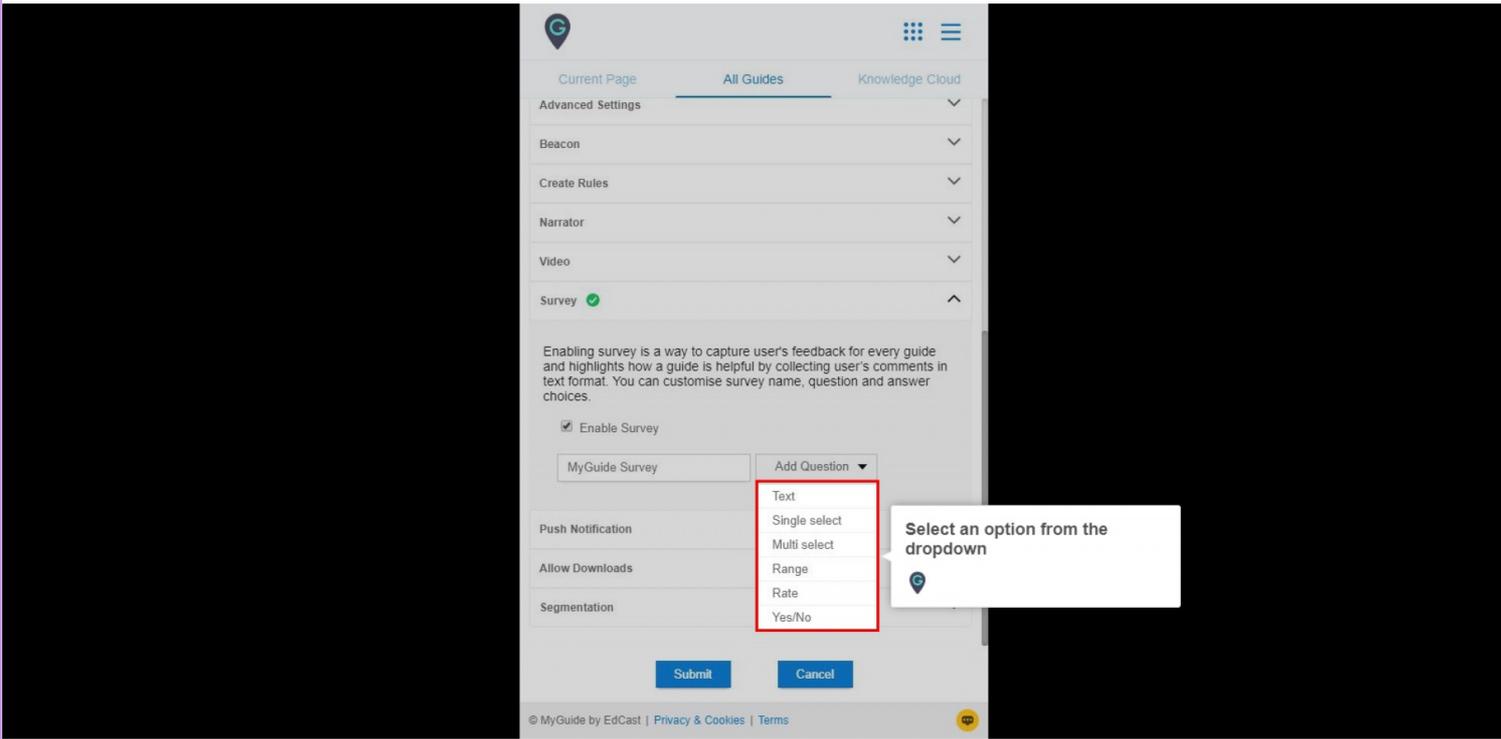
Step: 05

1) Give a title to this Survey 2) Click "Add Question" option



Step: 06

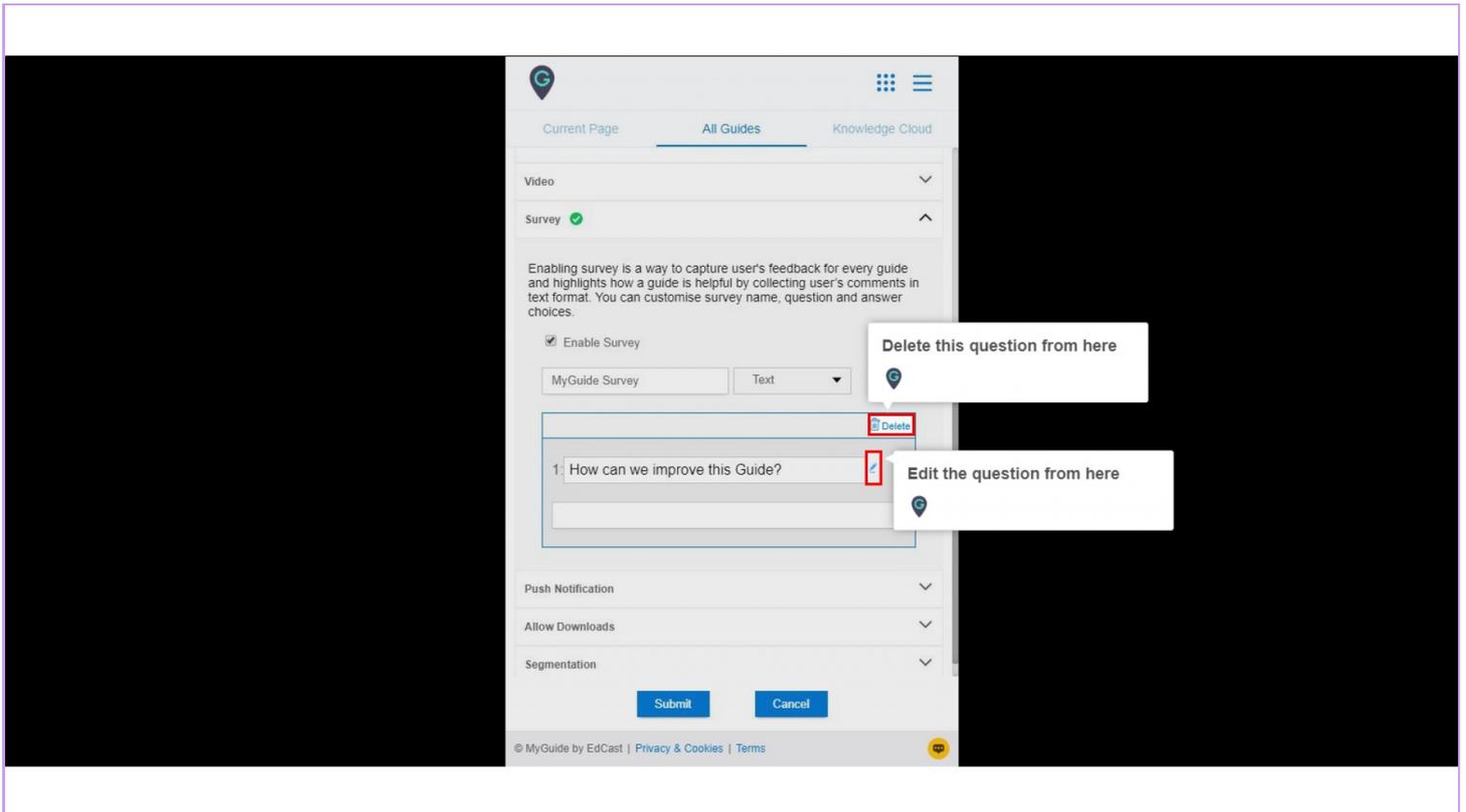
Select an option from the dropdown



The screenshot displays the 'Advanced Settings' page for 'All Guides' in the MyGuide application. The 'Survey' section is expanded, showing a list of settings including 'Advanced Settings', 'Beacon', 'Create Rules', 'Narrator', 'Video', and 'Survey'. The 'Survey' setting is checked and has a green checkmark. Below this, there is a text box with the name 'MyGuide Survey' and a dropdown menu labeled 'Add Question'. The dropdown menu is open, showing a list of question types: 'Text', 'Single select', 'Multi select', 'Range', 'Rate', and 'Yes/No'. A red box highlights the dropdown menu, and a callout box with the text 'Select an option from the dropdown' points to it. At the bottom of the page, there are 'Submit' and 'Cancel' buttons. The footer contains the text '© MyGuide by EdCast | Privacy & Cookies | Terms' and a small logo.

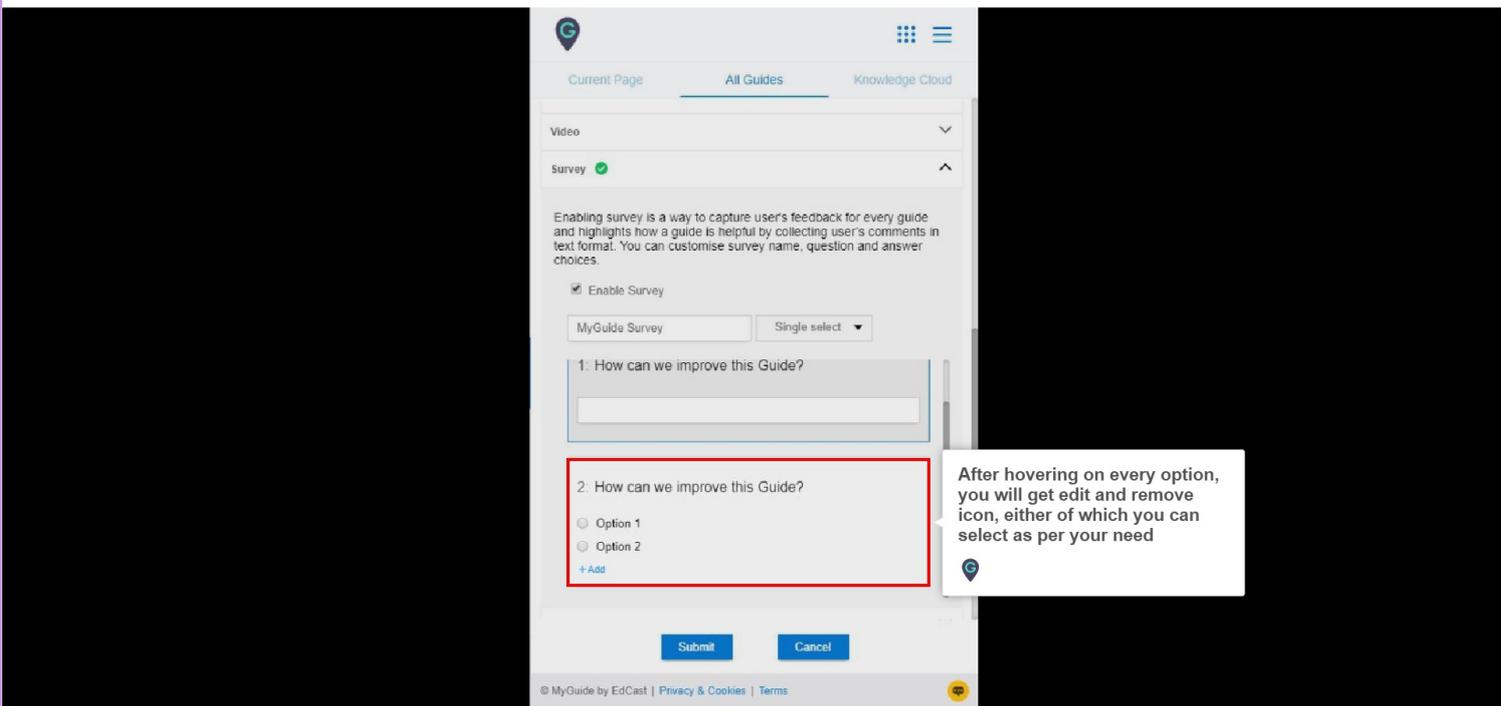
Step: 07

1) Edit the question from here 2) Delete this question from here



Step: 08

After hovering on every option, you will get edit and remove icon, either of which you can select as per your need

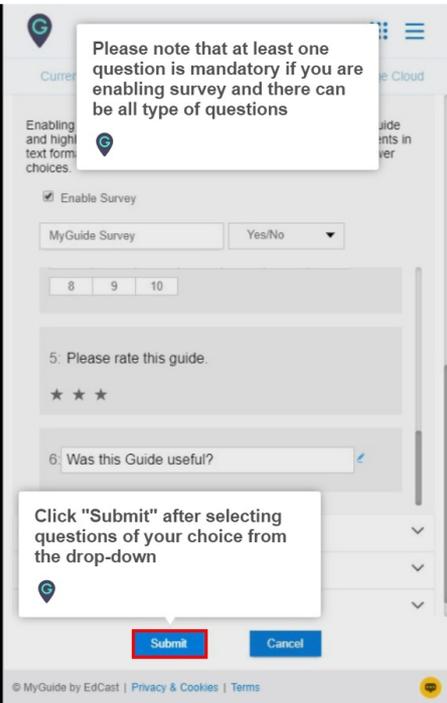


The screenshot shows the 'Survey' configuration interface in the MyGuide application. The interface includes a navigation bar with 'Current Page', 'All Guides', and 'Knowledge Cloud' tabs. Below the navigation, there are sections for 'Video' and 'Survey'. The 'Survey' section is expanded, showing a green checkmark and a description: 'Enabling survey is a way to capture user's feedback for every guide and highlights how a guide is helpful by collecting user's comments in text format. You can customise survey name, question and answer choices.' There is a checkbox for 'Enable Survey' which is checked. Below this, there is a text input field for the survey name, currently containing 'MyGuide Survey', and a dropdown menu for the question type, currently set to 'Single select'. Two questions are listed: '1: How can we improve this Guide?' with a text input field, and '2: How can we improve this Guide?' with two radio button options, 'Option 1' and 'Option 2', and a '+ Add' link. A red box highlights the second question and its options. A tooltip points to the options, stating: 'After hovering on every option, you will get edit and remove icon, either of which you can select as per your need'. At the bottom of the form are 'Submit' and 'Cancel' buttons. The footer of the application shows '© MyGuide by EdCast | Privacy & Cookies | Terms'.

Step: 09

Please note that at least one question is mandatory if you are enabling survey and there can be all type of questions

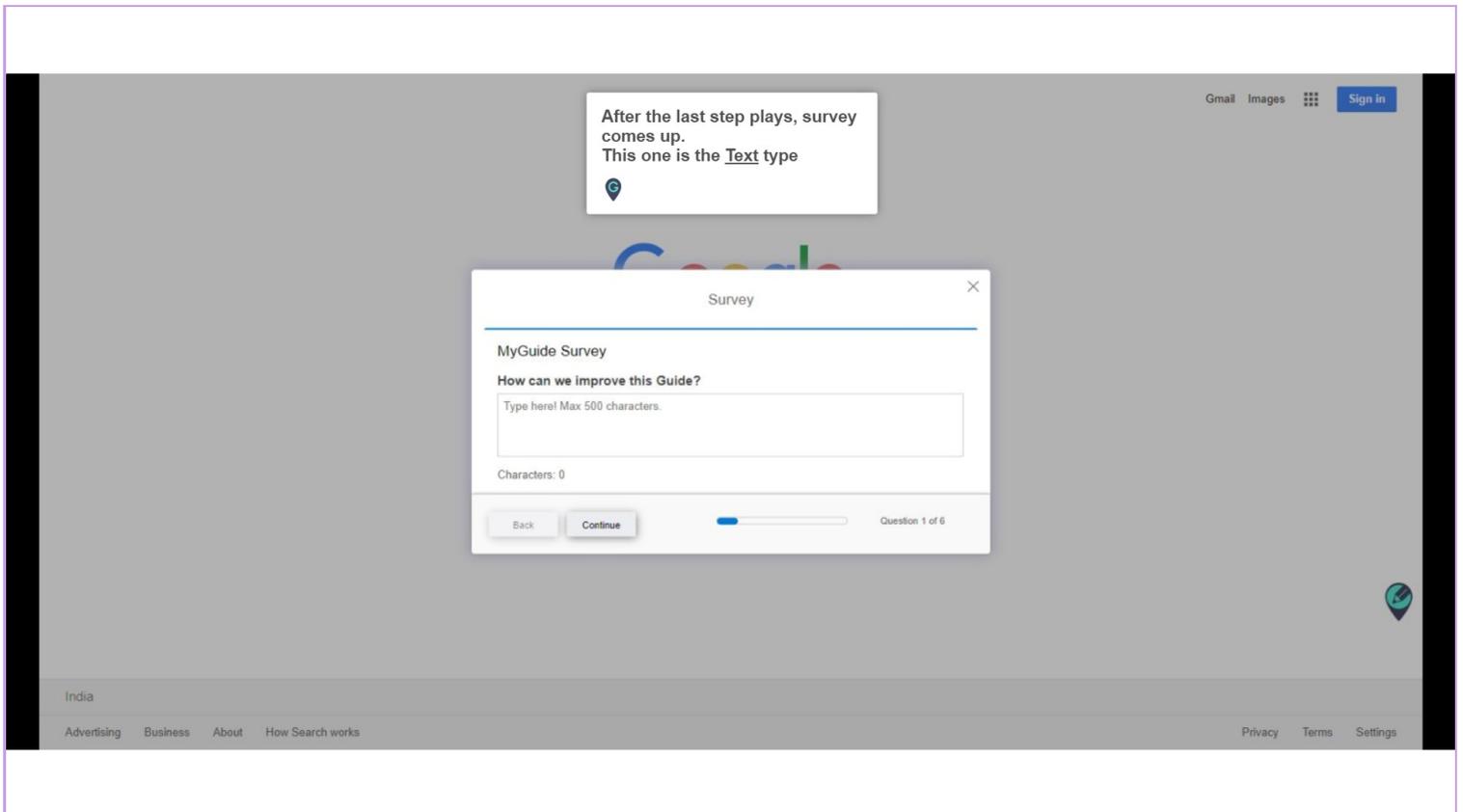
Click "Submit" after selecting questions of your choice from the drop-down



The screenshot shows the 'Enable Survey' configuration screen in the MyGuide interface. It includes a checkbox for 'Enable Survey', a text input for 'MyGuide Survey', and a 'Yes/No' dropdown. Below these are three question cards: a rating question (8-10), '5. Please rate this guide' (3 stars), and '6. Was this Guide useful?' (text input). At the bottom, there are 'Submit' and 'Cancel' buttons. Two callout boxes provide instructions: the top one states 'Please note that at least one question is mandatory if you are enabling survey and there can be all type of questions', and the bottom one states 'Click "Submit" after selecting questions of your choice from the drop-down'. The 'Submit' button is highlighted with a red box.

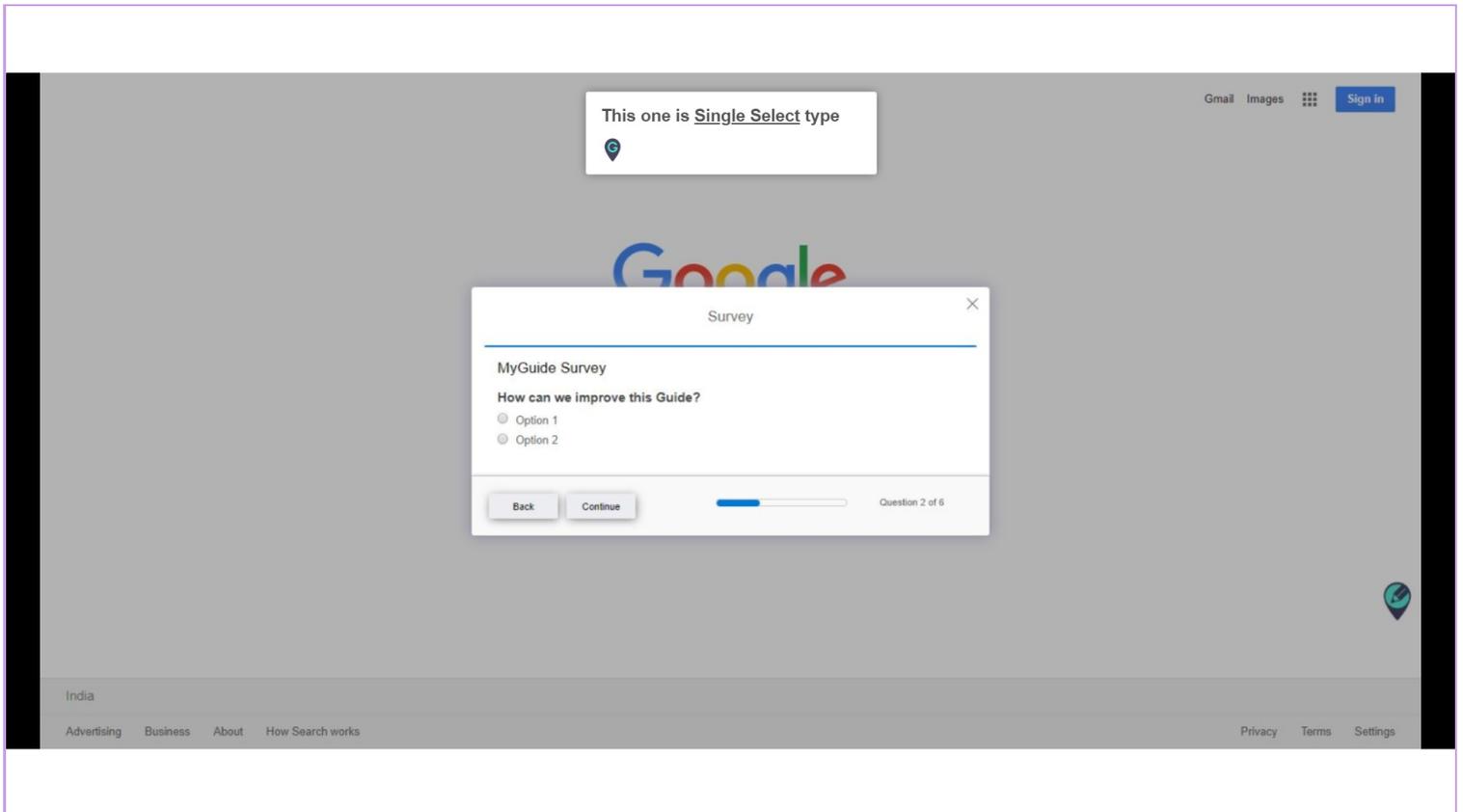
Step: 10

After the last step plays, survey comes up.
This one is the Text type



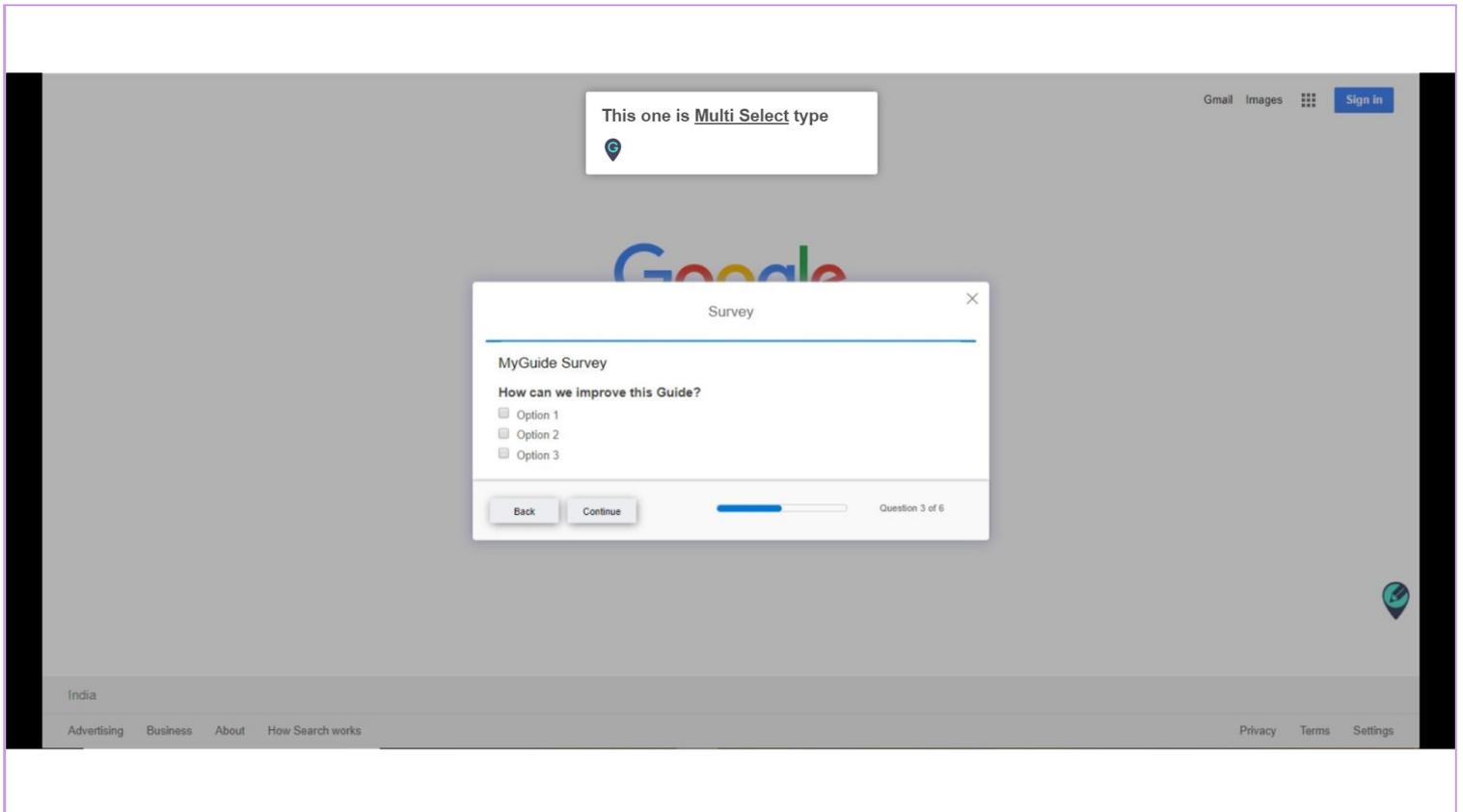
Step: 11

This one is Single Select type



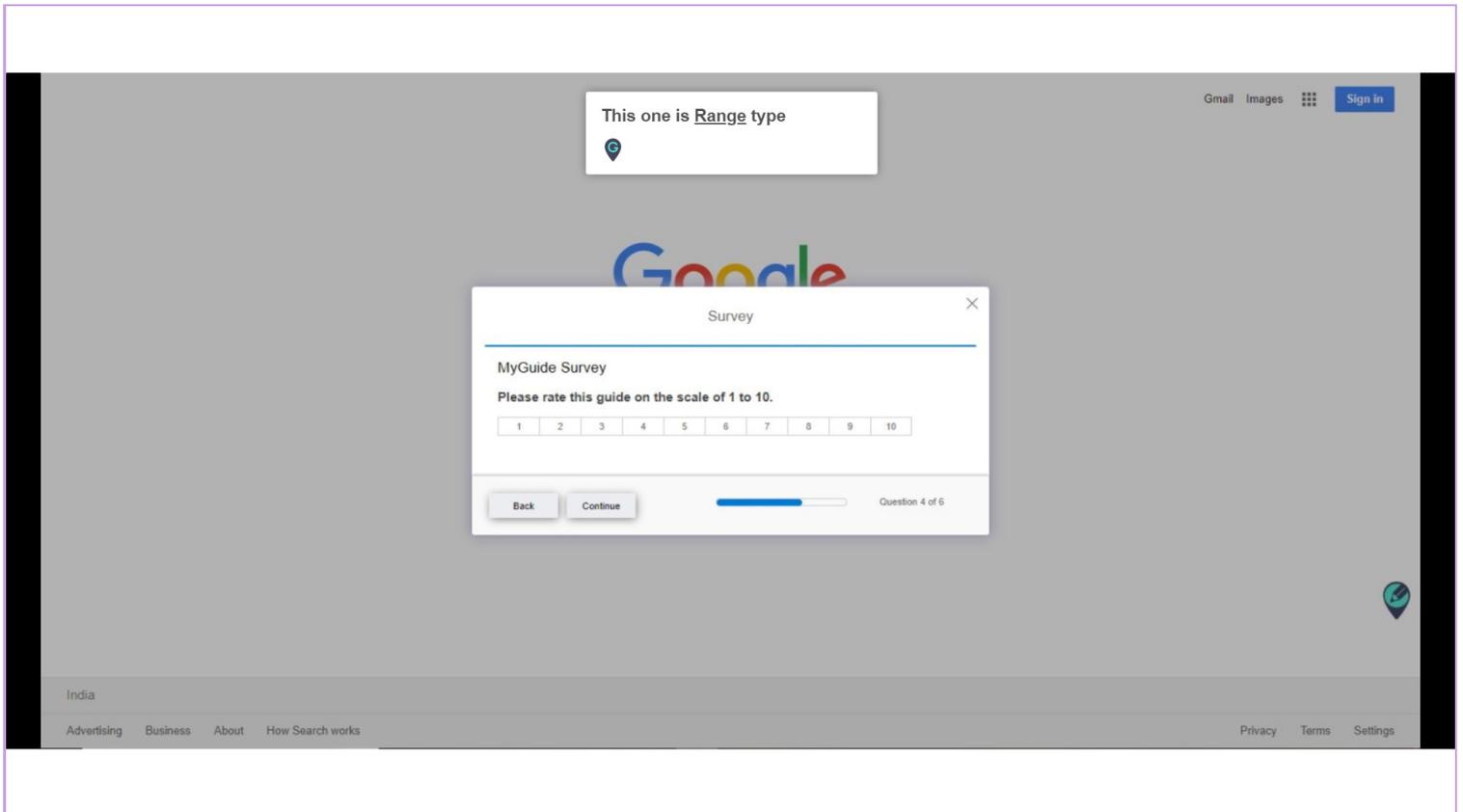
Step: 12

This one is Multi Select type



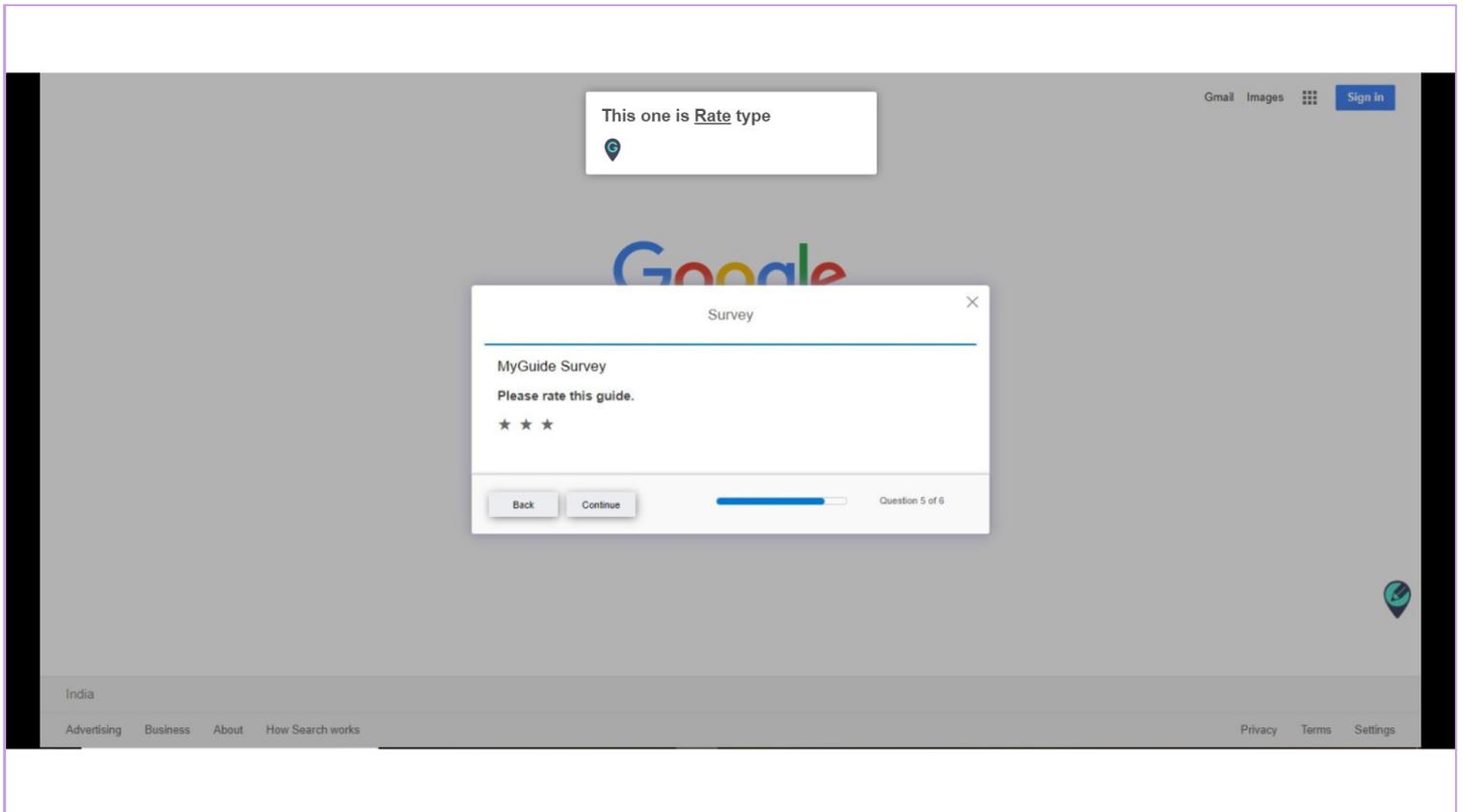
Step: 13

This one is Range type



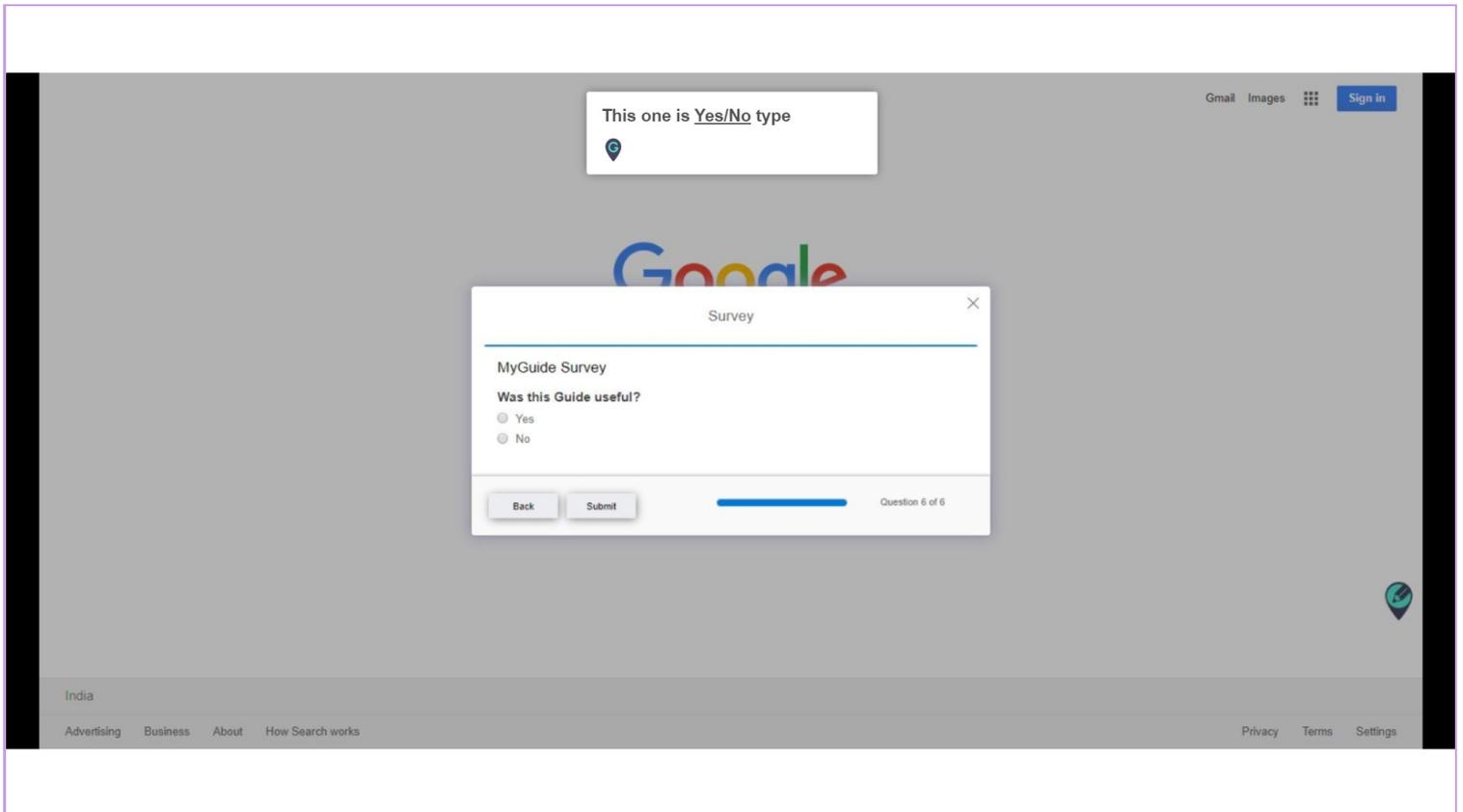
Step: 14

This one is Rate type



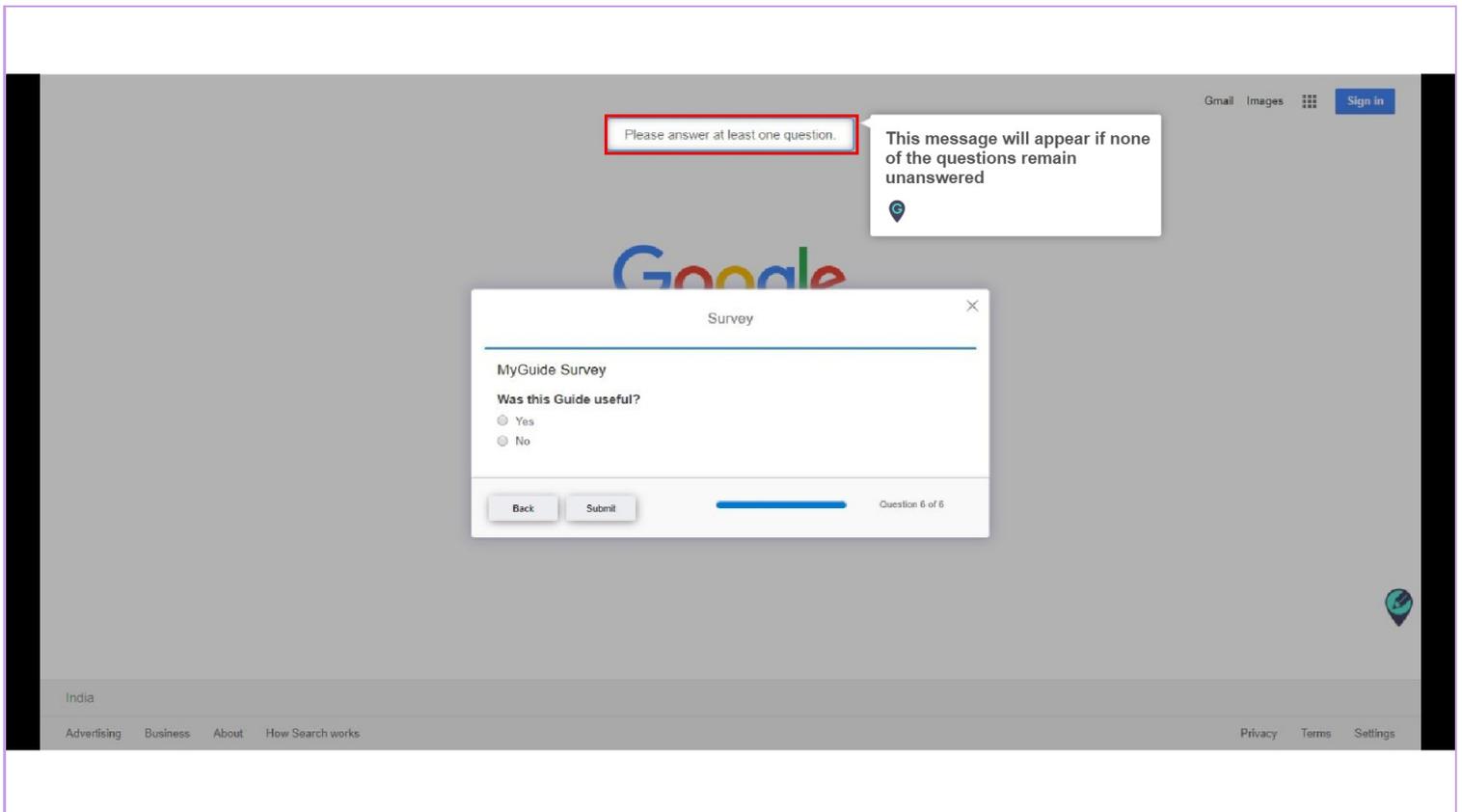
Step: 15

This one is Yes/No type



Step: 16

This message will appear if none of the questions remain unanswered



Thank You!

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