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Understanding Tooltips

Why use Tooltips?

- Tooltips provide help for specific processes on a web page where users often make mistakes due to insufficient instructions.

- Tooltips provide additional contextual information and therefore, can be added to the confusing elements on a page or to validate fields that often cause user error.

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Step: 02

Prerequisite:

- It is mandatory to add proper URL rules for the page where the tooltips are going to appear.
- Without configuring the rules, tooltips can't be associated with any web page.

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You can create 7 types of tooltips with MyGuide:

- Tooltip (basic guidance)

- Validation

- Tooltip and Validation

- Power HTML

- Power Form

- Digital Duct Tape

- Form Submit

Tooltip (Basic Guidance)

- This can display guidance message on either an icon or directly over the selected element.

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Validation

- A Validation tooltip appears when a user focuses out (clicks or tabs out) of the selected field, and the field is incorrect (the validation rule evaluates to false).

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Tooltip and Validation

- The guidance message is placed over an icon, and the validation message appears over the selected element.
- Shows additional information and validates the entered information simultaneously.

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Power HTML

- Used for HTML text fields.
- It prefills data in text fields so users get an idea about a confusing section.

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Power Form

- Used for rich text fields.

- It verifies and collects data in a structured format.

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Digital Duct Tape

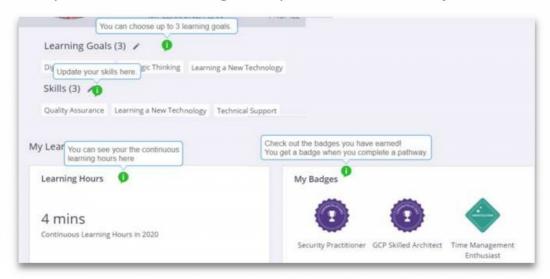- Used to hide a sensitive field.
- Can make an element invisible for the users.

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Form Submit

- This type of tooltip prevents a form submit action from happening that will result in either bad data or support ticket.

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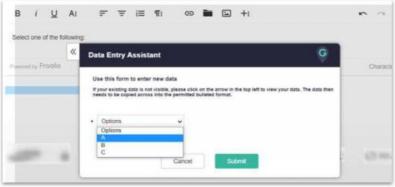## Use the combination of tooltips:

● Use Tooltips with auto launch guide option to focus on key features

- Use Digital duct taps with data validations, note that Save is disabled

- Use Power Form with a Power HTML when you want the user to select from options, but you don't want the beginning sentence to appear on the field.
- E.g., you want the user to select from three options, which you will add in the power form. You also need a starting sentence to be displayed in the text field for users to know that they need to select an option.
  So you can use Power HTML as the first step and add the sentence, and use Power Form as the second step.

"Remove tooltips if rules become invalid" Option:

- Tooltips stick to the element and get removed with it. If the element is unavailable, tooltip rules become invalid.
- If you enable the checkbox, tooltip will not appear when the rules become invalid.
- If you do not enable the checkbox, tooltip will appear even when the rules become invalid.

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Thank you

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