



Uninstalling MyGuide Package

Step: 01

Welcome to MyGuide

In this Guide, we will learn how to uninstall MyGuide package from the production org

The screenshot displays the Salesforce MyGuide dashboard interface. At the top, there is a navigation bar with the Salesforce logo, a search bar, and various menu items including Sales, Home, Opportunities, Leads, Tasks, Files, Accounts, Contacts, Campaigns, Dashboards, Reports, Chatter, Groups, Calendar, People, and More. The main content area is divided into several sections:

- Quarterly Performance:** A line chart showing performance from July to September. The chart includes data for 'Closed' (orange), 'Goal' (green), and 'Closed + Open (>70%)' (blue). A summary above the chart shows 'CLOSED \$695,000', 'OPEN (>70%) \$270,000', and 'GOAL --'. A 'Welcome to MyGuide' notification box is overlaid on the chart, stating: 'In this Guide, we will learn how to uninstall MyGuide package from the production org'.
- Assistant:** A section on the right side of the dashboard with a tree icon and the text: 'Nothing needs your attention right now. Check back later.'
- Today's Events:** A section at the bottom left with a sun and mountains icon and the text: 'Looks like you're free and clear the rest of the day.'
- Today's Tasks:** A section at the bottom right with a task icon and the text: 'Nothing due today. Be a go-getter, and check back soon.'

Step: 02

Click on "Setup"

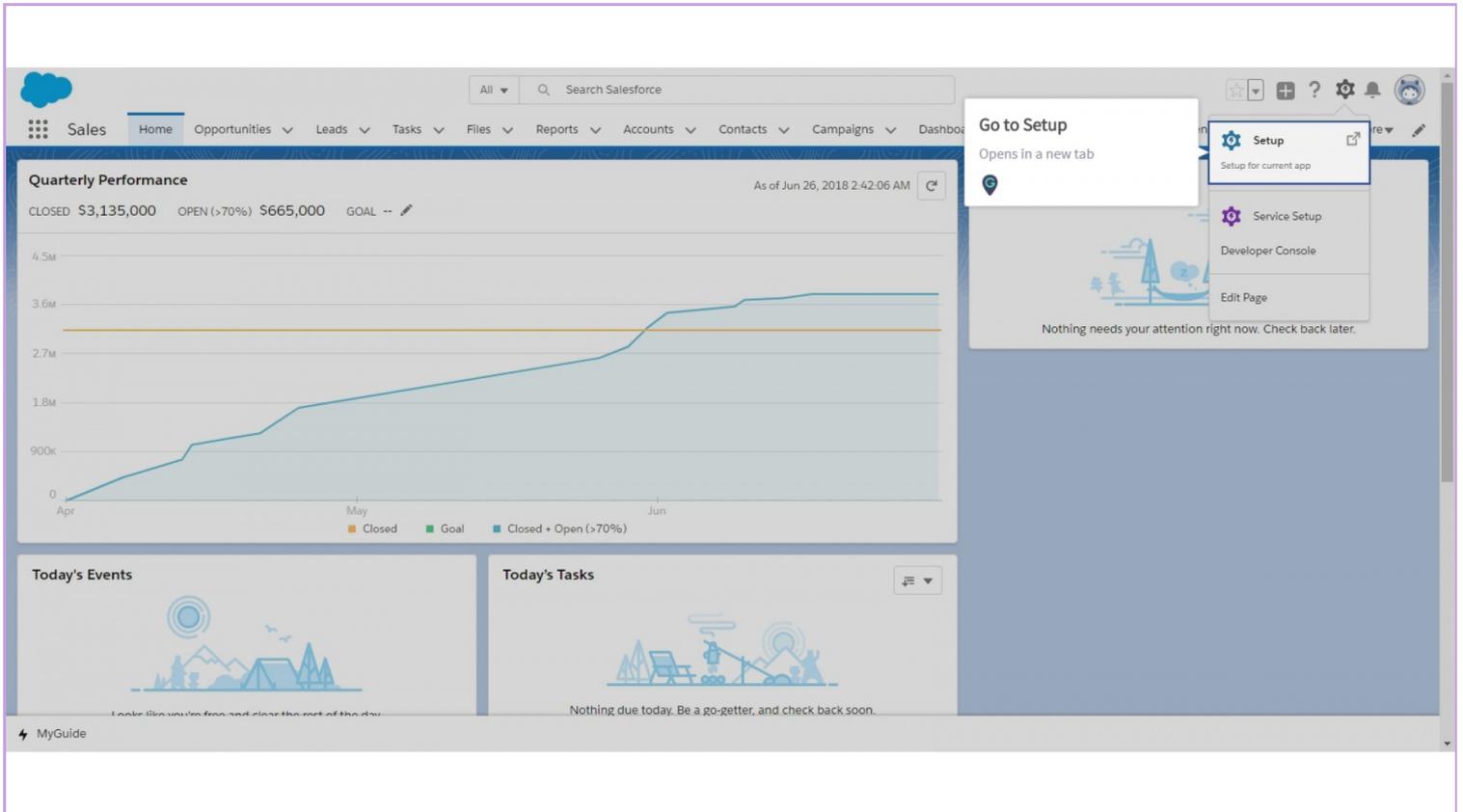
The screenshot shows the Salesforce dashboard interface. At the top, there is a navigation bar with the Salesforce logo, a search bar, and a menu of options: Sales, Home, Opportunities, Leads, Tasks, Files, Reports, Accounts, Contacts, Campaigns, Dashboards, and Chatter. A callout box with the text "Click on 'Setup'" points to the gear icon in the top right corner. Below the navigation bar, the main dashboard area is divided into several sections. The top section is "Quarterly Performance", which includes a line chart showing sales performance from April to June. The chart shows a steady increase in sales, with a goal line at approximately 3.6M. The data points are: April (0), May (1.8M), and June (3.6M). The legend indicates that the blue line represents "Closed + Open (>70%)", the green line represents "Goal", and the orange line represents "Closed". Below the chart, there are two sections: "Today's Events" and "Today's Tasks". The "Today's Events" section shows a calendar icon and the text "Look like you're free and clear the rest of the day". The "Today's Tasks" section shows a task icon and the text "Nothing due today. Be a go-getter, and check back soon." On the right side of the dashboard, there is an "Assistant" panel with a tree icon and the text "Nothing needs your attention right now. Check back later." At the bottom left, there is a "MyGuide" logo.

Month	Closed	Goal	Closed + Open (>70%)
Apr	0	3.6M	0
May	1.8M	3.6M	1.8M
Jun	3.6M	3.6M	3.6M

Step: 03

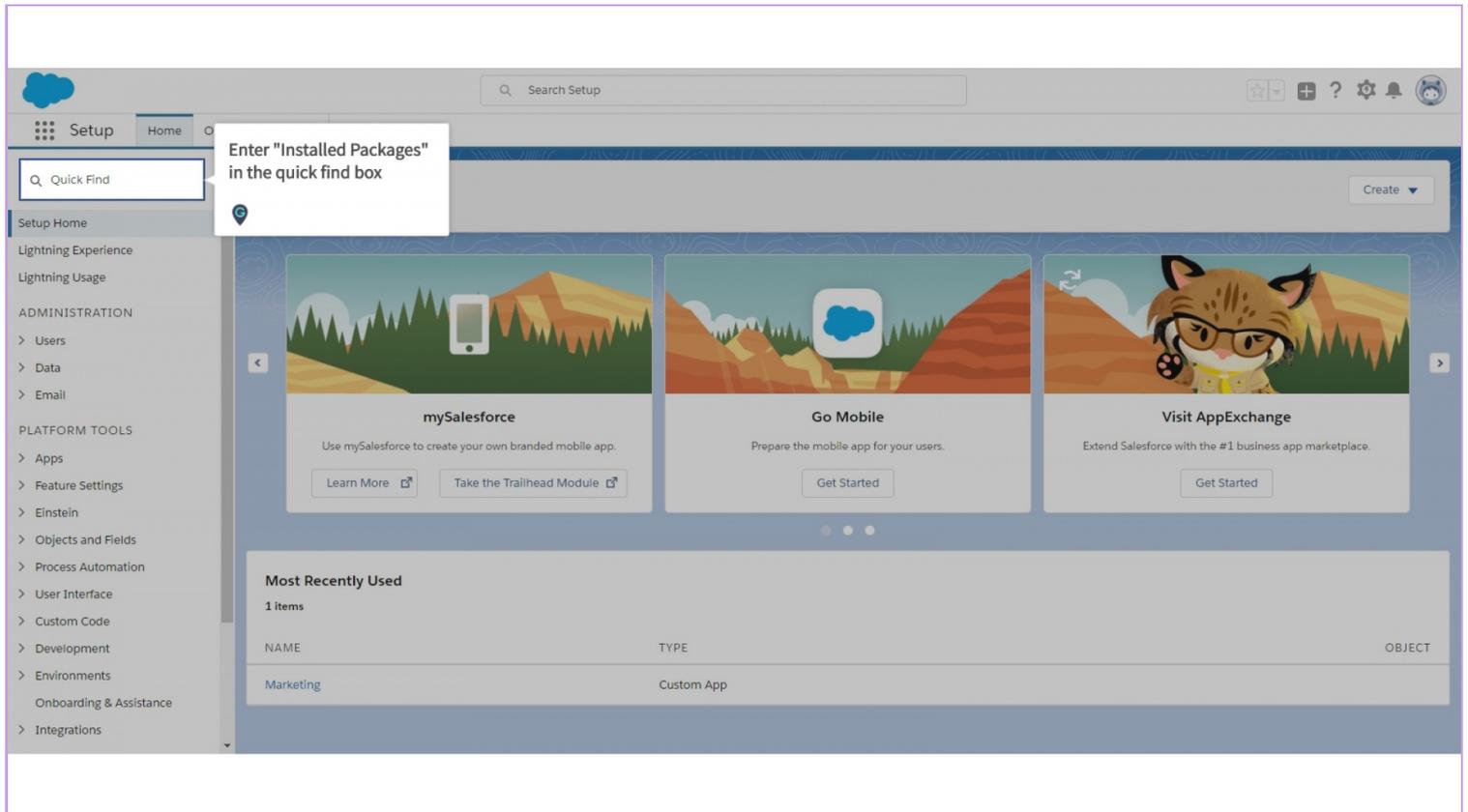
Go to Setup

Opens in a new tab



Step: 04

Enter "Installed Packages" in the quick find box

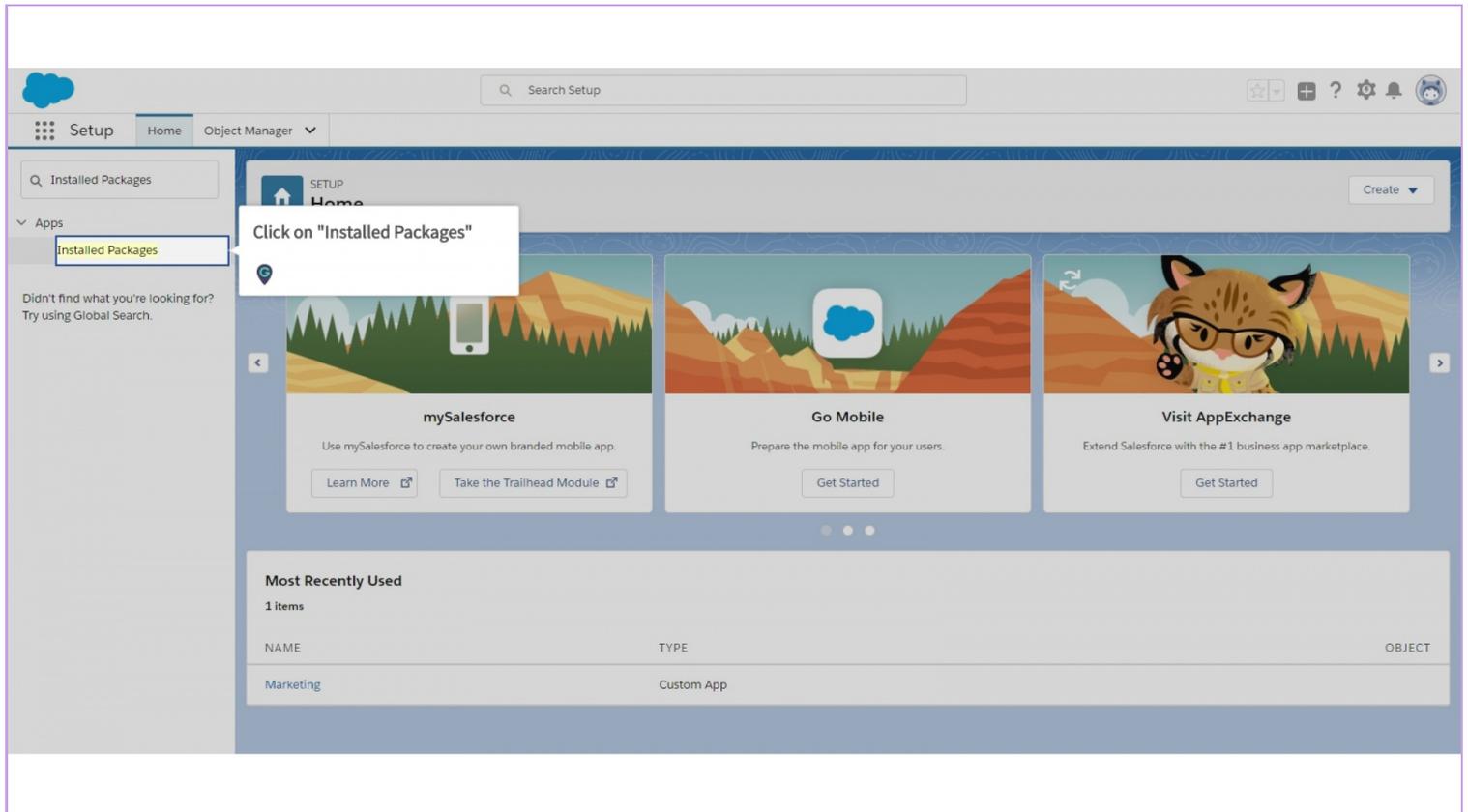


The screenshot displays the Salesforce Setup interface. At the top, there is a search bar labeled "Search Setup". Below it, the "Setup Home" section is visible, featuring a "Quick Find" search box. A callout box points to this search box with the text: "Enter 'Installed Packages' in the quick find box". The main content area shows three featured cards: "mySalesforce", "Go Mobile", and "Visit AppExchange". Below these cards is a "Most Recently Used" section with a table containing one item:

NAME	TYPE	OBJECT
Marketing	Custom App	

Step: 05

Click on "Installed Packages"



The screenshot shows the Salesforce Setup interface. The left sidebar contains a search bar for 'Installed Packages' and a list of 'Apps' with 'Installed Packages' selected. A callout box points to this link with the text 'Click on "Installed Packages"'. The main content area displays three featured cards: 'mySalesforce', 'Go Mobile', and 'Visit AppExchange'. Below these is a 'Most Recently Used' section with a table containing one item.

NAME	TYPE	OBJECT
Marketing	Custom App	

Step: 06

Click on "Uninstall"

The screenshot shows the Salesforce Setup interface. The left sidebar contains navigation options: Setup, Home, and Object Manager. The main content area is titled "Installed Packages" and includes a search bar, a "Help for this Page" link, and a "Visit AppExchange" button. Below this is a table of installed packages. A white callout box with a red arrow points to the "Uninstall" button in the "Action" column of the first row.

Action	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs	Objects	AppExchange Ready
Uninstall	EdCast	2.13 (Beta 4)	edcast	10/3/2018 4:31 AM	<input type="checkbox"/>	1	2	2	Not Passed

Step: 08

Select the checkbox if you are sure about uninstalling this package

It will permanently delete all the associated components

The screenshot shows the Salesforce Setup interface. The main content area is titled 'Installed Packages' and contains a table with the following data:

Component Name	Package Name	Component Type
wid	publicCATEGORY	Custom Field
title	publicCATEGORY	Custom Field
cid	publicSTOUR	Custom Field
OpportunityPage		Visualforce Page
wid	publicCATEGORY	Custom Field
tid	publicSTOUR	Custom Field
id	publicSTOUR	Custom Field
tourison	publicSTOUR	Custom Field
title	publicSTOUR	Custom Field
SalesU		App
Time Seants (in minutes)	Opportunity	Custom Field
id	publicCATEGORY	Custom Field
cid	publicCATEGORY	Custom Field

Below the table is a section for 'Custom Object Data' with a table showing records:

Object Name	Records (Approximate)
	1
	0
	0
	0

A callout box is overlaid on the 'Uninstall' checkbox, containing the text: 'Select the checkbox if you are sure about uninstalling this package. It will permanently delete all the associated components.'

Step: 10

It will return to the previous page showing the uninstall status in progress

The screenshot shows the Salesforce Setup interface. The main content area is titled "Installed Packages". Below this, there are two tables: "Installed Packages" and "Uninstalled Packages".

Installed Packages Table:

Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs	Objects	AppExchange Ready
EdCast for Salesforce	EdCast	2.14	edcast	1/10/2019 10:31 PM	<input type="checkbox"/>	1	2	2	Passed

Uninstalled Packages Table:

Action	Package Name	Namespace	Expiration Date	Uninstall Status	Uninstall Date
	EdCast for Salesforce (Version Name Winter19)	edcast	1/12/2019 10:35 PM	In Progress	1/10/2019 10:35 PM

A callout box with a location pin icon points to the "In Progress" status in the "Uninstall Status" column of the "Uninstalled Packages" table. The text inside the callout box reads: "It will return to the previous page showing the uninstall status in progress".

Step: 11

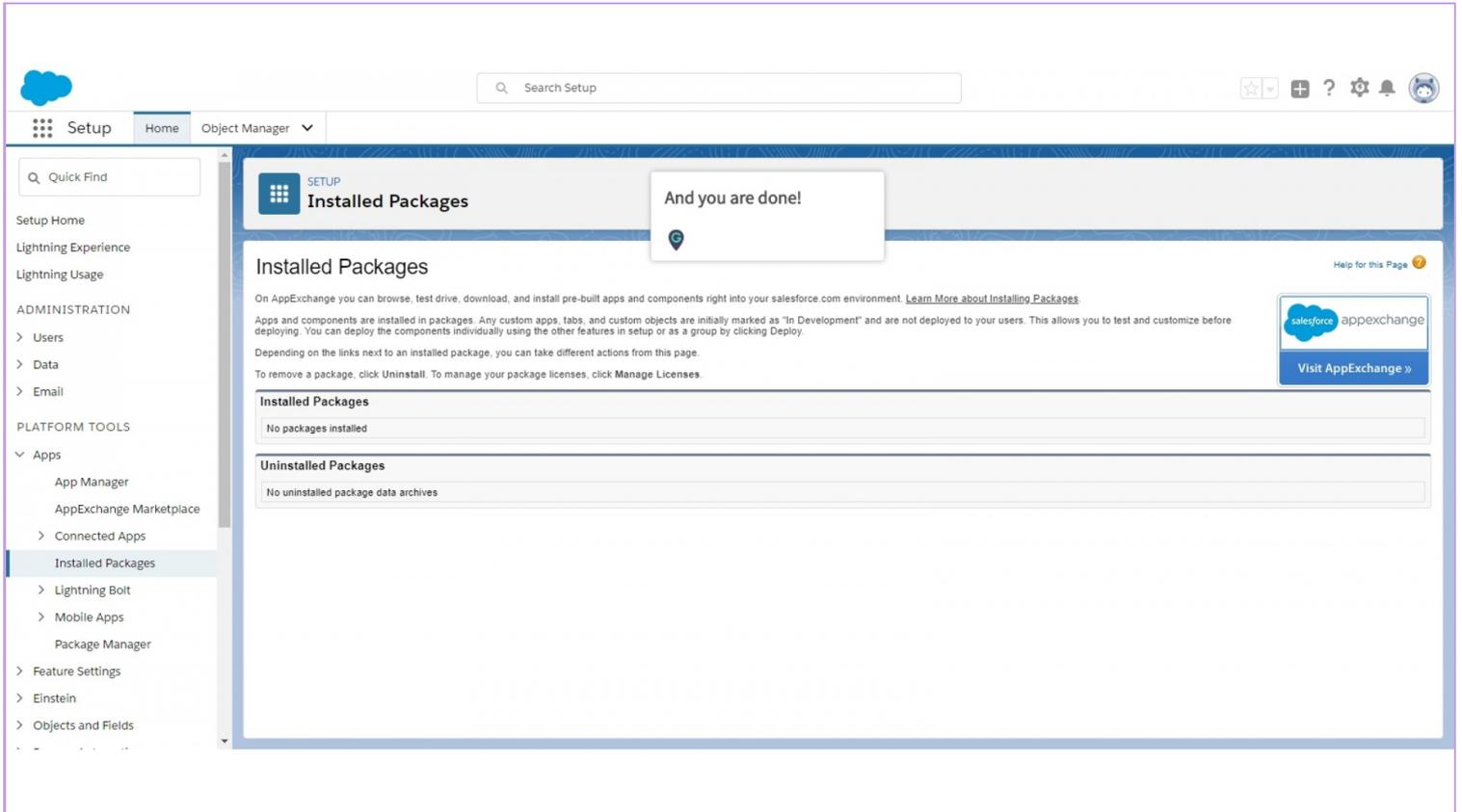
The package has been uninstalled, click here to delete the record

The screenshot shows the Salesforce Setup interface. The left sidebar contains navigation options like 'Setup Home', 'Administration', and 'Platform Tools'. The main content area is titled 'Installed Packages' and includes a table for 'Uninstalled Packages'. A tooltip is displayed over the 'Del' button in the table, with the text: 'The package has been uninstalled, click here to delete the record'.

Action	Package Name	Namespace	Expiration Date	Uninstall Status	Uninstall Date
Del	EdCast for Salesforce (Version Name Winter19)	edcast	1/12/2019 10:35 PM	Uninstall Complete	1/10/2019 10:35 PM

Step: 12

And you are done!



Thank You!

myguide.org