

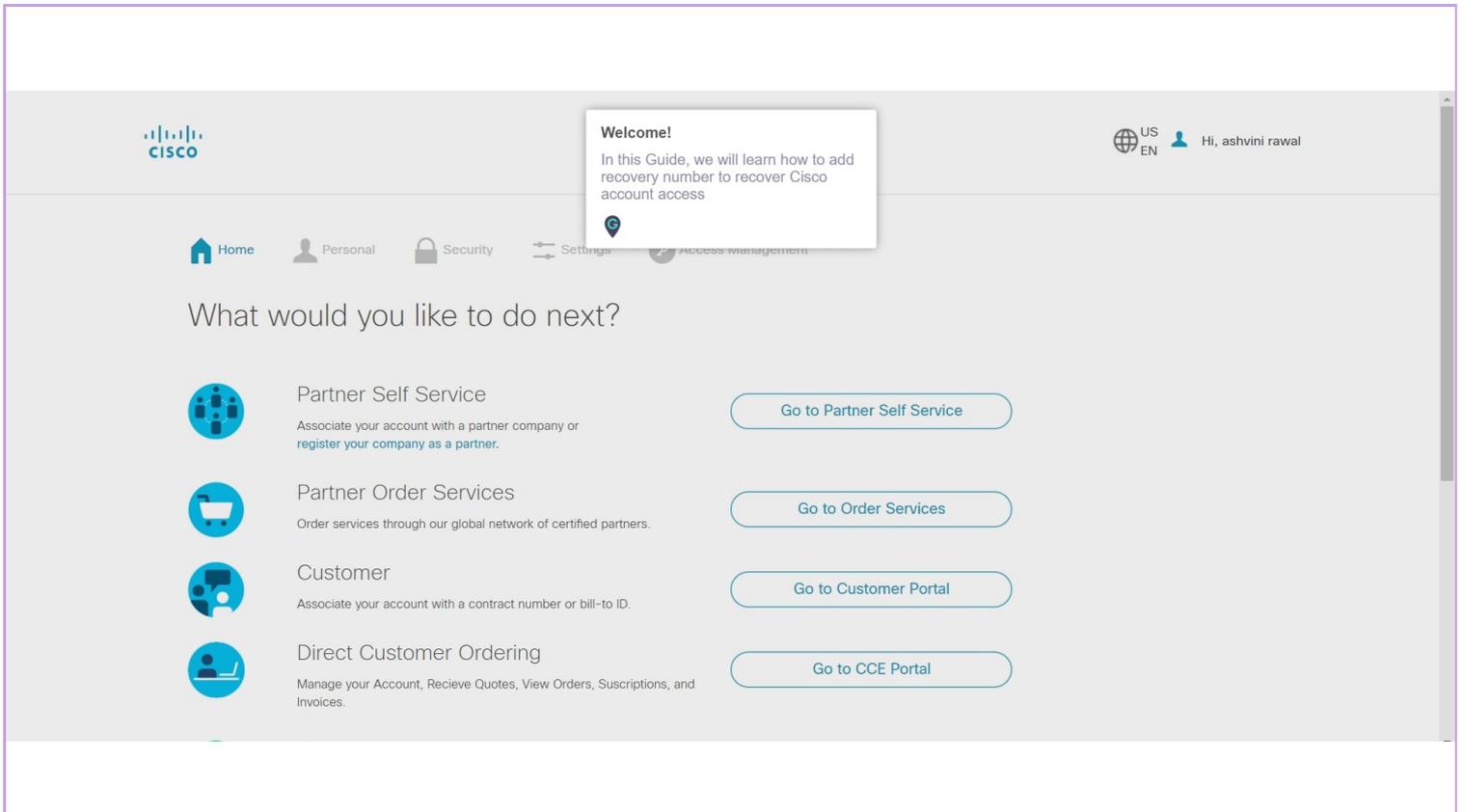


How to add recovery number to recover Cisco account access

Step: 01

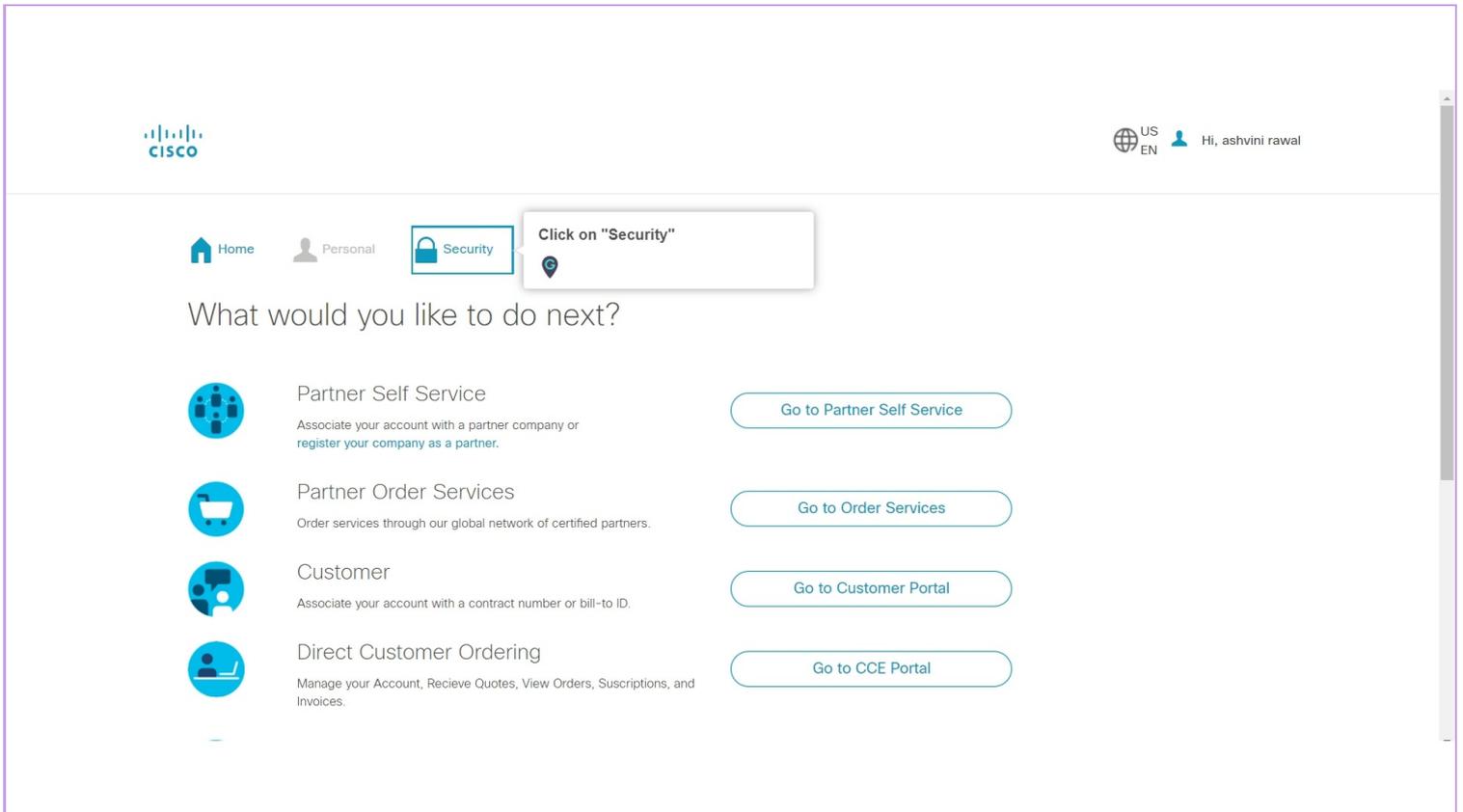
Welcome!

In this Guide, we will learn how to add recovery number to recover Cisco account access



Step: 02

Click on "Security"



The screenshot displays the Cisco Partner Self-Service portal. At the top left is the Cisco logo. At the top right, there is a globe icon with 'US' and 'EN' options, and a user profile icon with the text 'Hi, ashvini rawal'. Below the header is a navigation bar with four items: 'Home' (house icon), 'Personal' (person icon), 'Security' (lock icon), and a callout box pointing to the 'Security' item with the text 'Click on "Security"'. Below the navigation bar, the main content area starts with the question 'What would you like to do next?'. There are four main service categories, each with an icon, a title, a brief description, and a 'Go to' button:

- Partner Self Service**: Associate your account with a partner company or register your company as a partner. Button: [Go to Partner Self Service](#)
- Partner Order Services**: Order services through our global network of certified partners. Button: [Go to Order Services](#)
- Customer**: Associate your account with a contract number or bill-to ID. Button: [Go to Customer Portal](#)
- Direct Customer Ordering**: Manage your Account, Recieve Quotes, View Orders, Suscriptions, and Invoices. Button: [Go to CCE Portal](#)

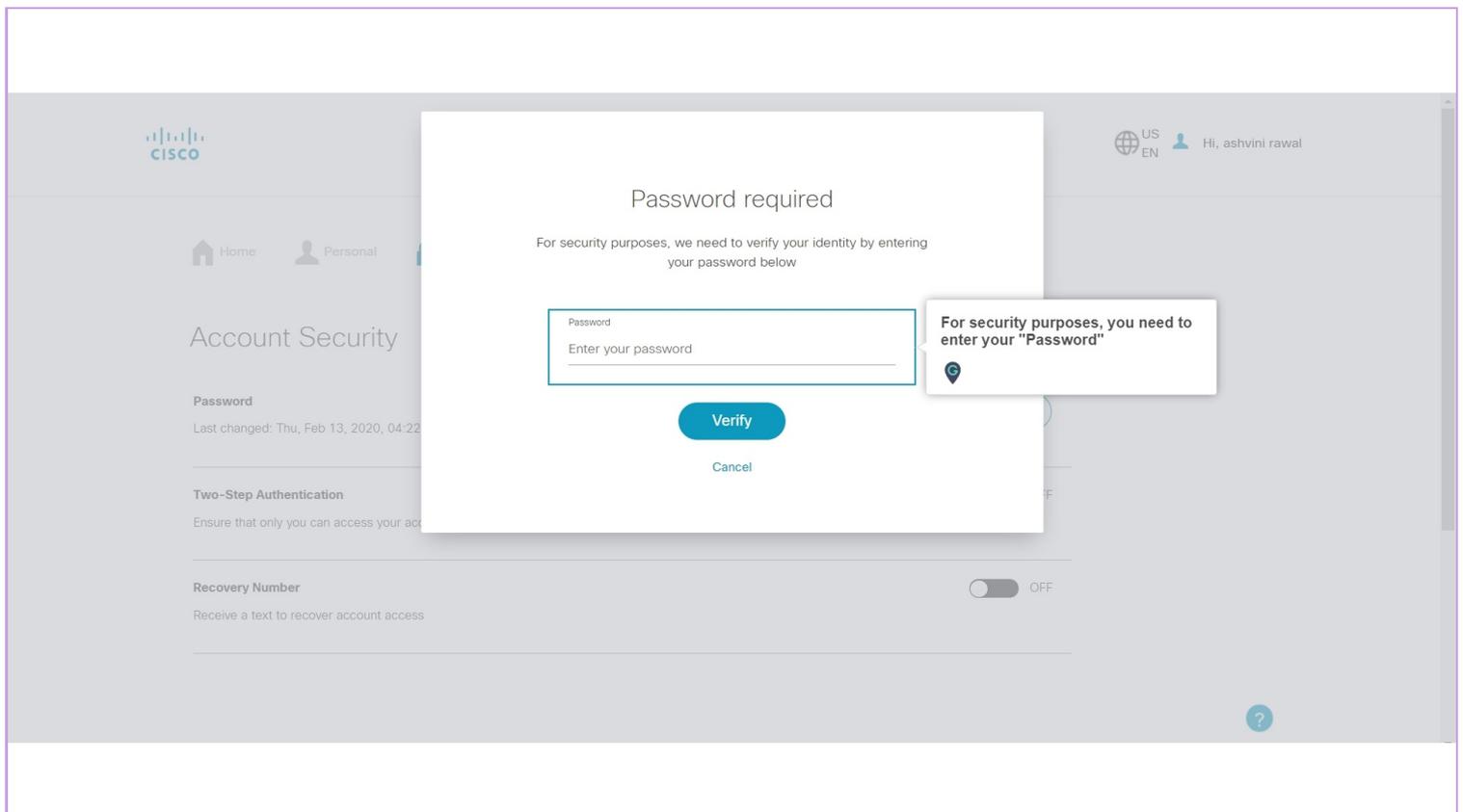
Step: 03

Turn on the toggle key

The screenshot shows the Cisco Account Security settings page. At the top left is the Cisco logo. At the top right, there is a globe icon with 'US' and 'EN' below it, and a user profile icon with the text 'Hi, ashvini rawal'. Below the header is a navigation bar with icons for Home, Personal, Security (highlighted), Settings, and Access Management. The main content area is titled 'Account Security' and contains three sections: 'Password' with an 'Edit' button and the text 'Last changed: Thu, Feb 13, 2020, 04:22 PM GMT+5:30'; 'Two-Step Authentication' with a toggle switch set to 'OFF' and the text 'Ensure that only you can access your account'; and 'Recovery Number' with a toggle switch set to 'OFF' and the text 'Receive a text to recover account access'. A callout box with a location pin icon and the text 'Turn on the toggle key' points to the 'Recovery Number' toggle switch. A blue question mark icon is located at the bottom right of the page.

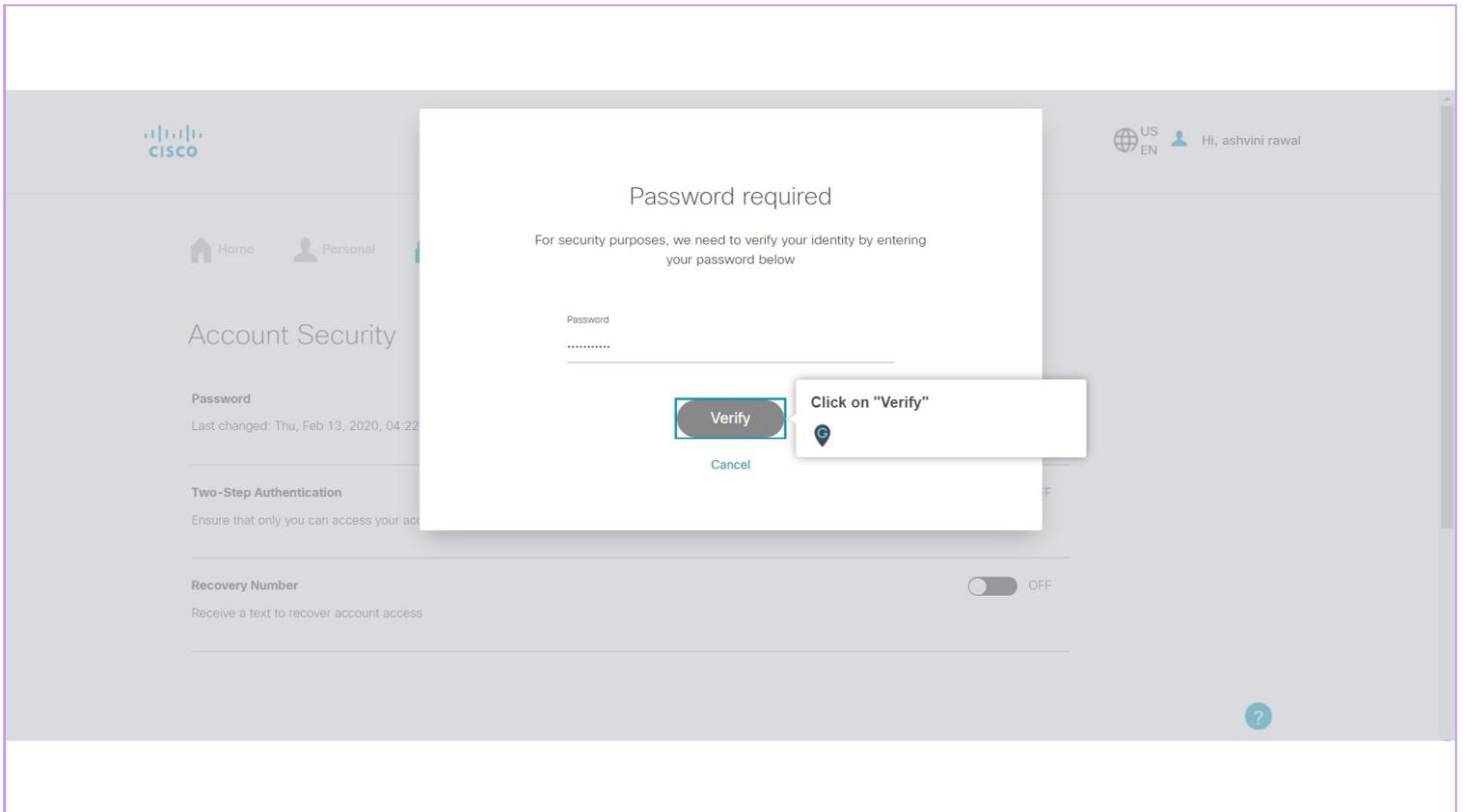
Step: 04

For security purposes, you need to enter your "Password"



Step: 05

Click on "Verify"



Step: 06

Enter a phone number you would like to use

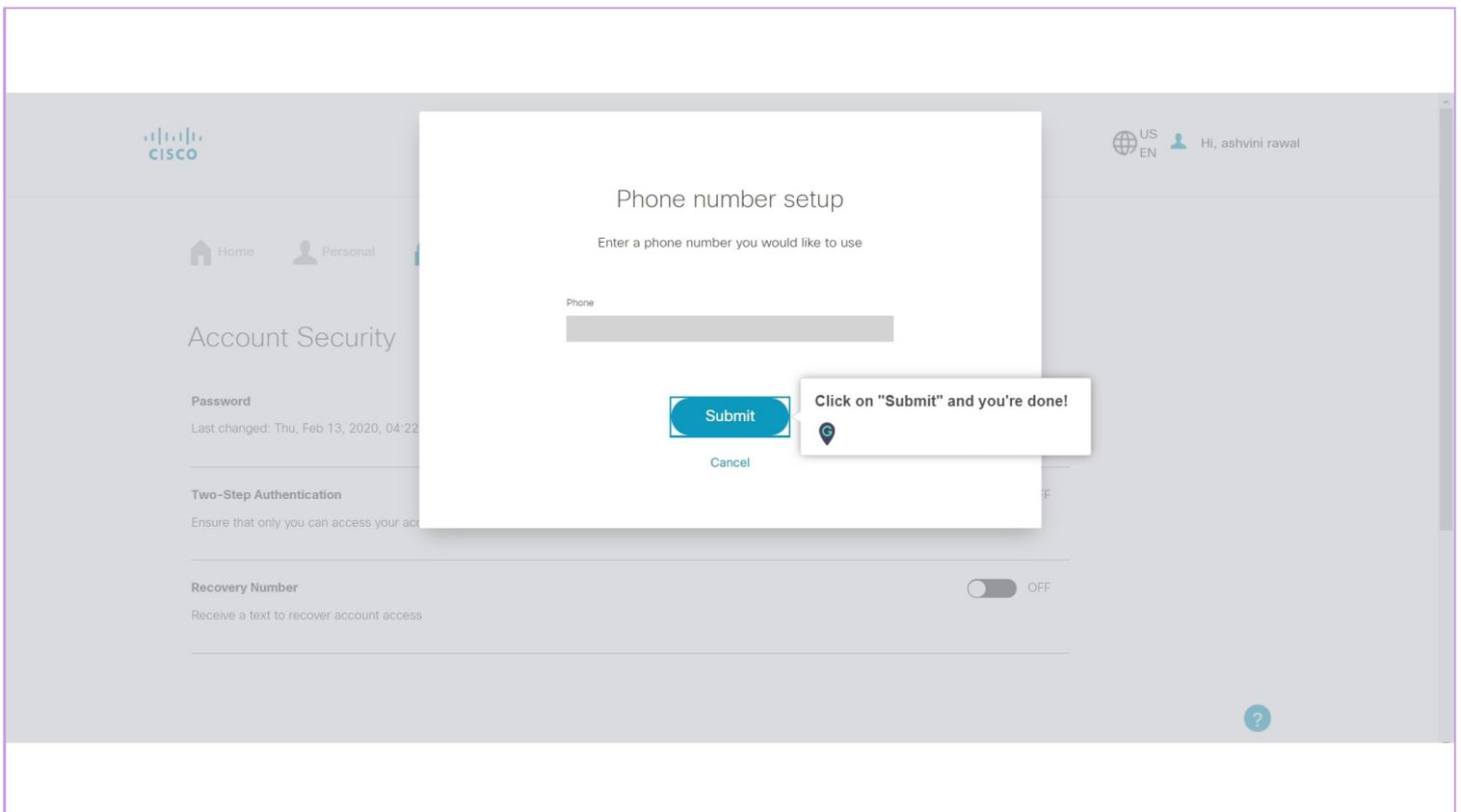
The screenshot shows a Cisco account security page with a modal dialog for phone number setup. The modal has the following elements:

- Title:** Phone number setup
- Instruction:** Enter a phone number you would like to use
- Input Field:** A text input field with a dropdown menu showing '+1'.
- Buttons:** A blue 'Submit' button and a 'Cancel' button.
- Tooltip:** A tooltip pointing to the input field with the text 'Enter a phone number you would like to use'.

The background page shows the Cisco logo, user information (US, EN, Hi, ashvini rawal), and account security settings including Password, Two-Step Authentication, and Recovery Number.

Step: 07

Click on "Submit" and you're done!



Thank You!

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