



How to delete any existing connection from
PieSync

Step: 01

Welcome!

In this Guide we will learn how to delete any existing connection from PieSync

The screenshot displays the PieSync dashboard interface. At the top, there is a dark navigation bar with the PieSync logo, a trial status indicator ('Trial - 14 days remaining'), and buttons for '+ New Connection', 'My Connections', 'Get support', and a user profile icon. A yellow banner below the navigation bar offers a 'Get 25% off' discount. A white 'Welcome!' pop-up window is centered on the screen, containing the text: 'Welcome! In this Guide we will learn how to delete any existing connection from PieSync'. Below the banner, the 'Connections' section is visible, featuring a search bar and a grid of application icons including Google Contacts, HubSpot CRM, Outlook, Microsoft Exchange, iCloud, Contacts+, 1CRM, 3dcart, Act! 365, Act! Premium, ActiveCampaign, ActiveDEMAND, and ActiveTrail. The 'Active' section below shows two active connections, each with a 'Google Contacts' and 'HubSpot CRM' link, and a 'Running' status indicator. The first connection shows '210' contacts, while the second shows 'pending'.

Step: 02

Click on gear icon next to that connection which you want to delete

The screenshot displays the Piesync web interface. At the top, there is a dark navigation bar with the Piesync logo, a trial status indicator ('Trial - 14 days remaining'), a '+ New Connection' button, and links for 'My Connections', 'Get support', and a user profile. Below this is a yellow banner with a promotional message: 'Get 25% off when you upgrade using your HubSpot Customer discount.' The main content area is titled 'Connections' and includes a search bar for finding new apps. A row of app icons is shown, including Google Contacts, HubSpot CRM, Outlook, Microsoft Exchange, iCloud, Contacts+, 1CRM, 3dcart, Act! 365, Act! Premium, ActiveCampaign, ActiveDEMAND, and ActiveTrail. Below the app icons, the 'Active' section shows two sync cards. The first card shows a sync between Google Contacts and HubSpot CRM, with a status of 'Running' and 210 items. The second card shows a sync between Google Contacts and HubSpot CRM, with a status of 'Running' and 'pending' items. A callout box with a gear icon points to the 'settings' gear icon on the second sync card, with the text: 'Click on gear icon next to that connection which you want to delete'.

Step: 03

Click on "Delete connection"

The screenshot shows the Piesync interface with a dark header. On the left, there are six rows of field mappings, each with a blue person icon, a double-headed arrow, and a red scissors icon. The rows are: Emails (Primary Email), Phones (Phone), Phones (mobile) (Mobile Phone), Phones (fax) (Fax), Websites (Website), and Addresses (Address). On the right, there are six green toggle switches, all labeled 'ON'. Below the mappings, there is a '+ Add field mapping' link and a 'Refresh field list' button. A callout box with a red location pin icon points to a 'Delete connection' button. Below the callout, there is a 'Cancel' button and a 'Save and Resume Syncing' button. At the bottom left, there is a copyright notice: '© 2020 PieSync NV'. At the bottom right, there is a chat icon.

piesync Trial - 14 days remaining + New Connection My Connections Get support AR

Emails	↔	Primary Email	✂	ON
Phones	↔	Phone	✂	ON
Phones (mobile)	↔	Mobile Phone	✂	ON
Phones (fax)	↔	Fax	✂	ON
Websites	↔	Website	✂	ON
Addresses	↔	Address	✂	ON

+ Add field mapping Refresh field list

Delete connection Click on "Delete connection"

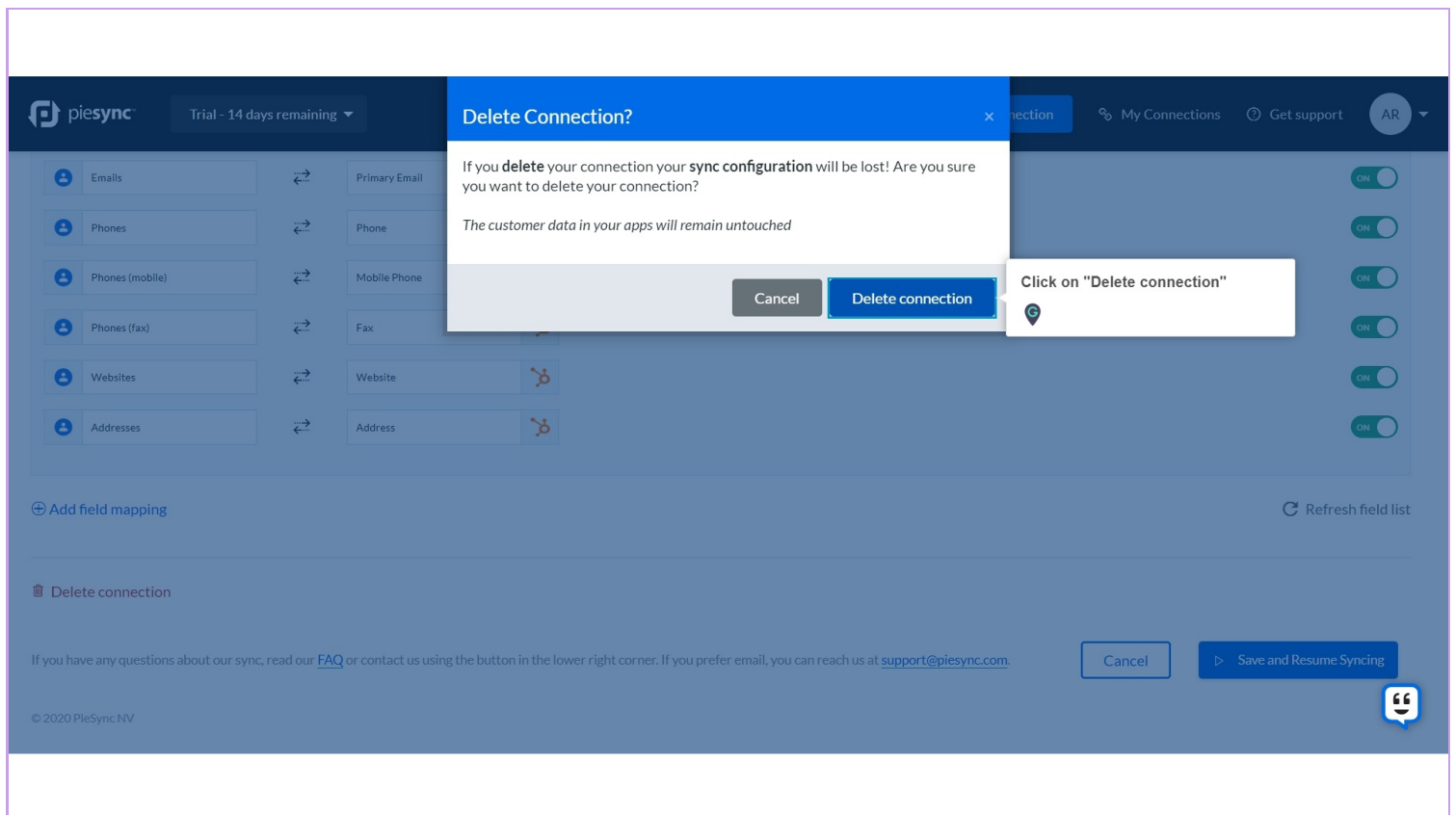
If you have any questions about our sync, read our [FAQ](#) or contact us using the button in the lower right corner. If you prefer email, you can reach us at support@piesync.com.

Cancel Save and Resume Syncing

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Step: 04

Click on "Delete connection"



The screenshot displays the Piesync user interface. A modal dialog box titled "Delete Connection?" is centered on the screen. The dialog contains the following text:

If you **delete** your connection your **sync configuration** will be lost! Are you sure you want to delete your connection?

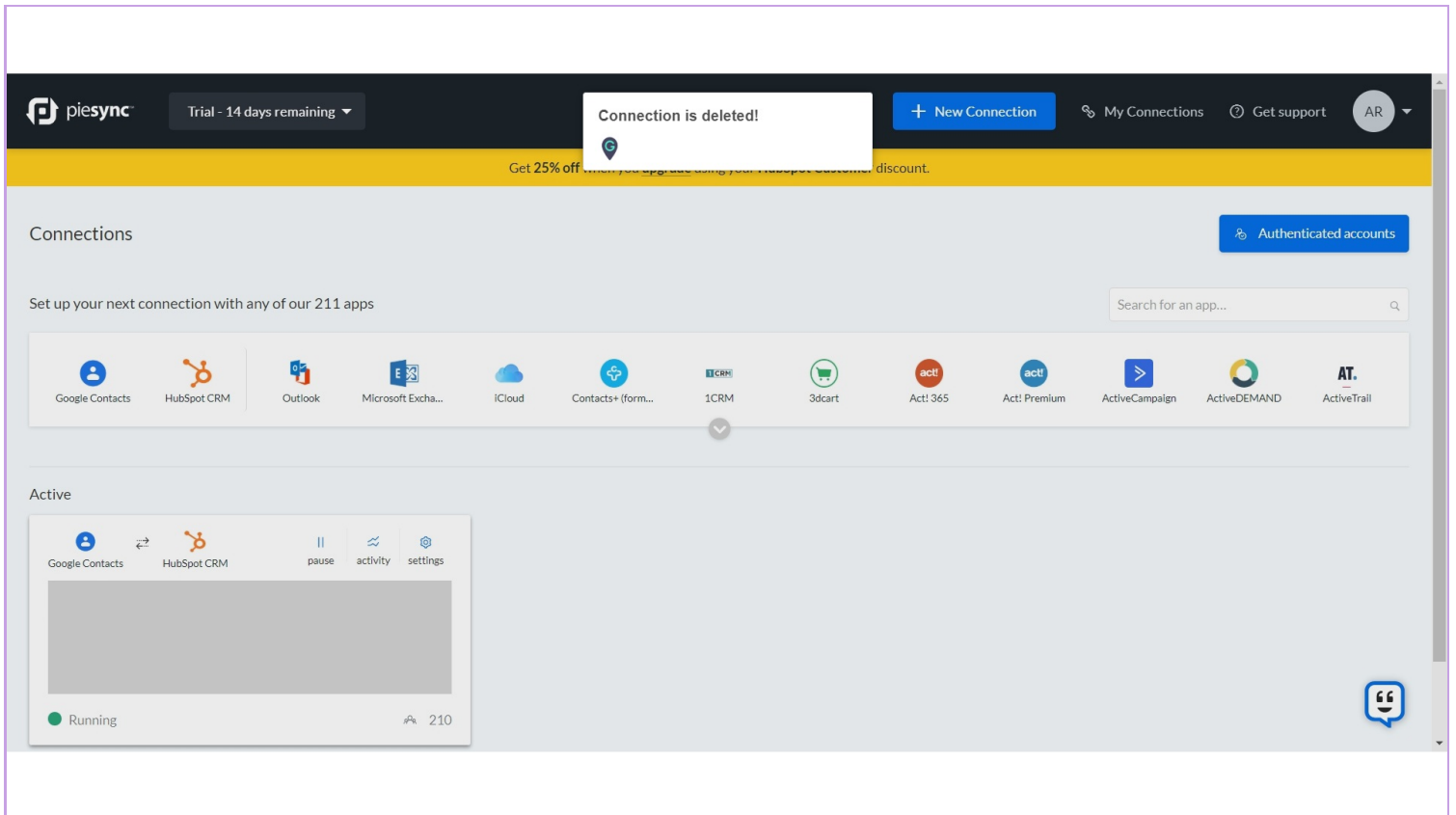
The customer data in your apps will remain untouched

At the bottom of the dialog are two buttons: "Cancel" and "Delete connection". A white callout box with a pointer icon is positioned over the "Delete connection" button, containing the text "Click on 'Delete connection'".

The background interface shows a list of field mappings on the left, including Emails, Phones, Phones (mobile), Phones (fax), Websites, and Addresses. On the right, there are several toggle switches, all of which are currently turned "ON". At the bottom of the interface, there is a "Delete connection" button, a "Cancel" button, and a "Save and Resume Syncing" button. A footer contains the text "© 2020 PieSync NV" and a chat icon.

Step: 05

Connection is deleted!



Thank You!

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