

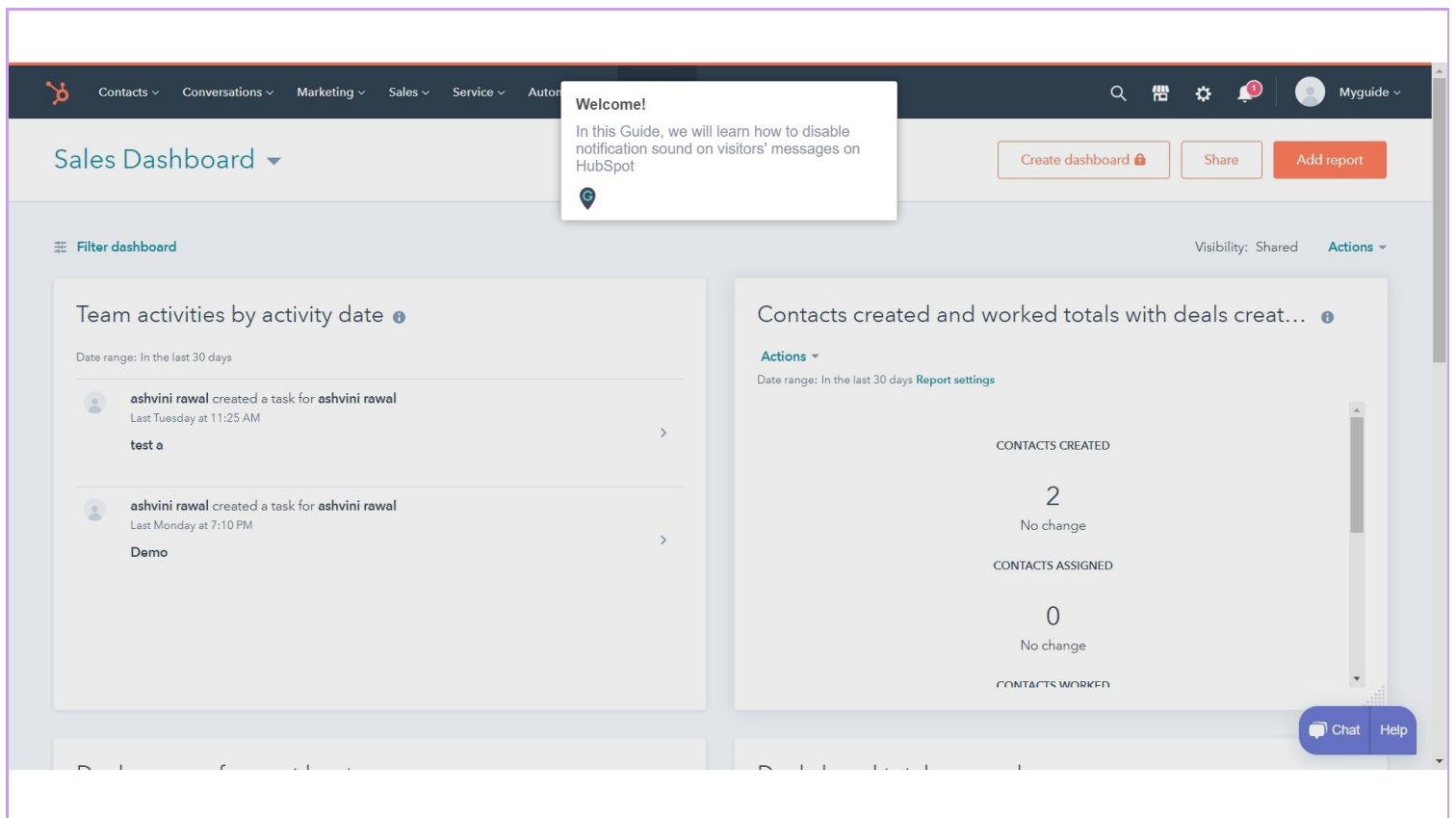


How to disable notification sound on visitors' messages on HubSpot

Step: 01

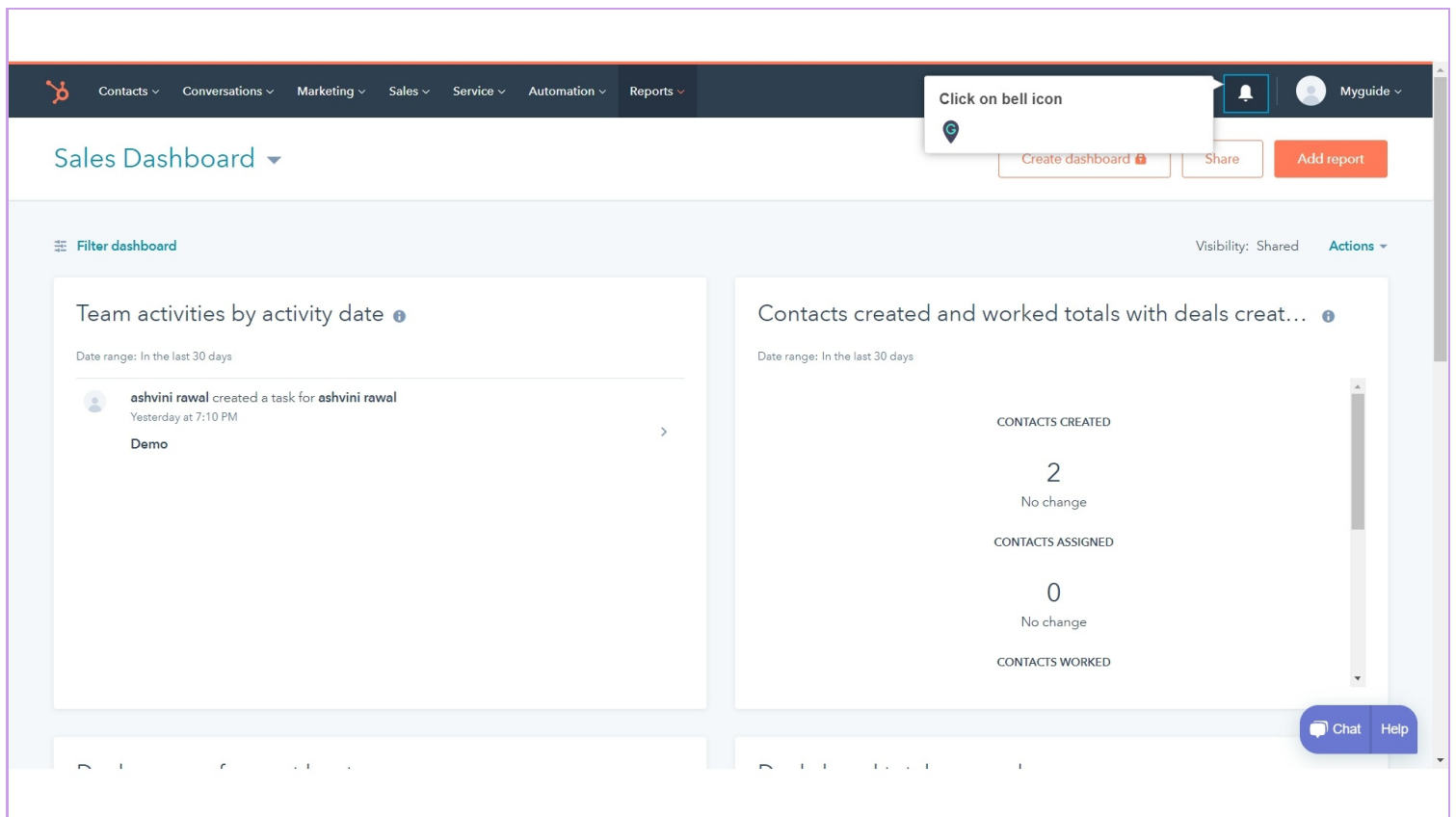
Welcome!

In this Guide, we will learn how to disable notification sound on visitors' messages on HubSpot



Step: 02

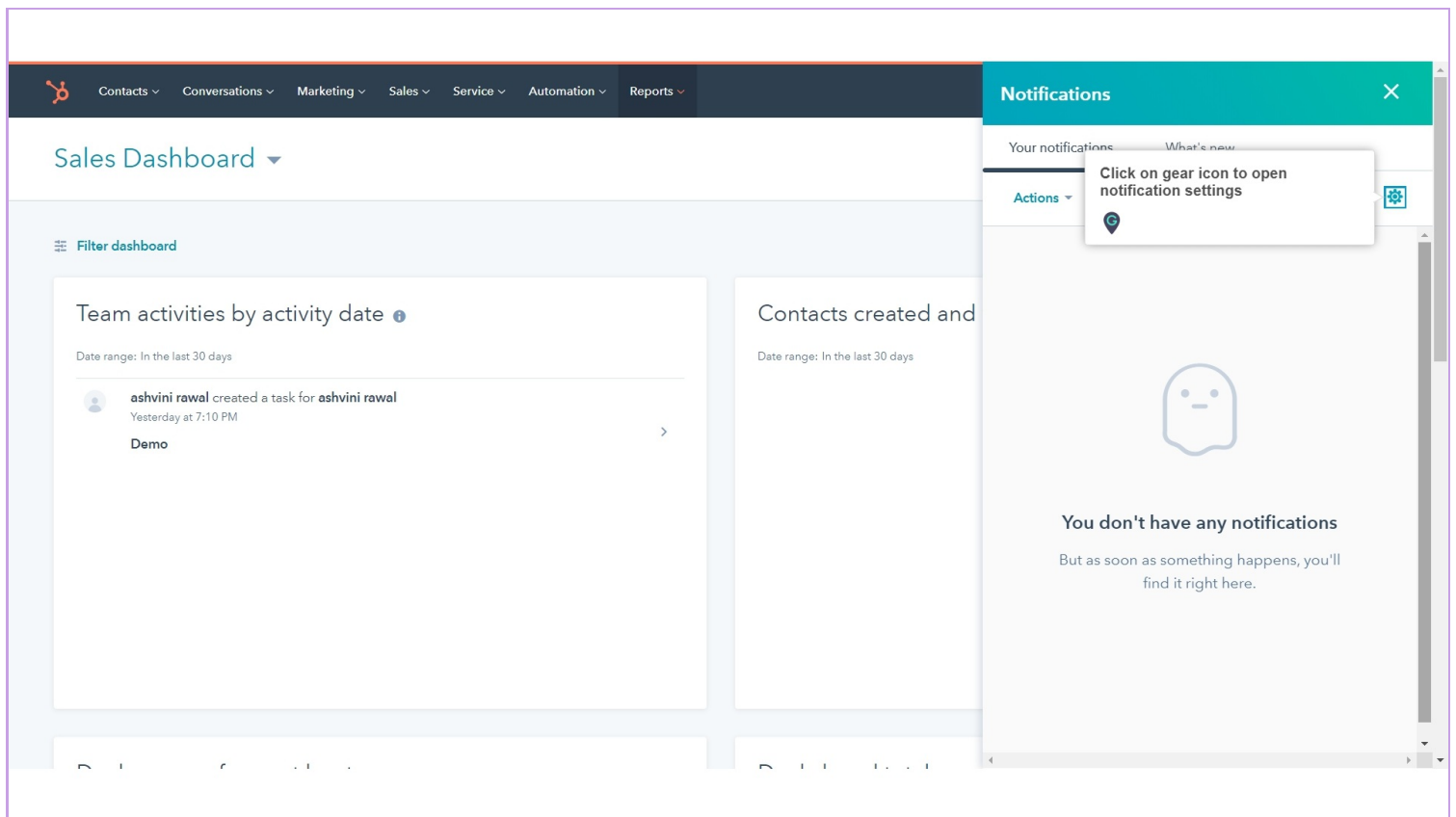
Click on bell icon



The screenshot shows a CRM dashboard interface. At the top, there is a navigation bar with various menu items: Contacts, Conversations, Marketing, Sales, Service, Automation, and Reports. On the right side of the navigation bar, there is a bell icon (notifications) and a user profile icon labeled 'Myguide'. A white callout box with a red border points to the bell icon, containing the text 'Click on bell icon' and a small bell icon. Below the navigation bar, the main dashboard area is titled 'Sales Dashboard'. It features a 'Filter dashboard' section on the left and a 'Contacts created and worked totals with deals creat...' section on the right. The 'Filter dashboard' section shows a date range of 'In the last 30 days' and a list of activities, including one by 'ashvini rawal' created yesterday at 7:10 PM. The 'Contacts created and worked totals' section shows three metrics: 'CONTACTS CREATED' with a value of 2, 'CONTACTS ASSIGNED' with a value of 0, and 'CONTACTS WORKED' with a value of 0. At the bottom right of the dashboard, there are 'Chat' and 'Help' buttons.

Step: 03

Click on gear icon to open notification settings



The screenshot displays a CRM dashboard with a dark navigation bar at the top containing menu items: Contacts, Conversations, Marketing, Sales, Service, Automation, and Reports. Below the navigation bar is a 'Sales Dashboard' header. The main content area is divided into two columns. The left column, titled 'Filter dashboard', contains a widget 'Team activities by activity date' with a date range of 'In the last 30 days'. It shows a single activity: 'ashvini rawal created a task for ashvini rawal' on 'Yesterday at 7:10 PM' with a 'Demo' label. The right column, titled 'Contacts created and', also has a date range of 'In the last 30 days'. A 'Notifications' panel is open on the right side of the dashboard. It has a teal header with a close button. Below the header, it says 'Your notifications' and 'What's new'. A tooltip with a gear icon and the text 'Click on gear icon to open notification settings' is positioned over a gear icon in the top right corner of the panel. The main body of the notifications panel shows a sad face icon and the text: 'You don't have any notifications. But as soon as something happens, you'll find it right here.'

Step: 04

Deselect the check box next to "Floating notification sound"

Your preferences

Choose where you'd like to receive HubSpot notifications on your devices. You can turn them on or off here too.

Basic info

Notifications

Security

Account Defaults

Desktop Email Floating Mobile Notification Center

General Settings

Floating notification sound
Play sound when a visitor sends a new message.

New unread notifications icon in browser tab
Show that you have new unread notifications in your notification center by displaying a red dot on the HubSpot icon in your browser tab.

Website visits

Get notified when a lead or prospect visits your site, so you know when to follow up. Leads are already contacts in HubSpot. Prospects aren't in your contacts, but can often be identified by company.

Leads

Choose who you receive notifications about:

Integrations

Marketing

Properties

Sales

Tickets

Tracking Code

Users & Teams

Chat Help

Deselect the check box next to "Floating notification sound"

Thank You!

myguide.org