

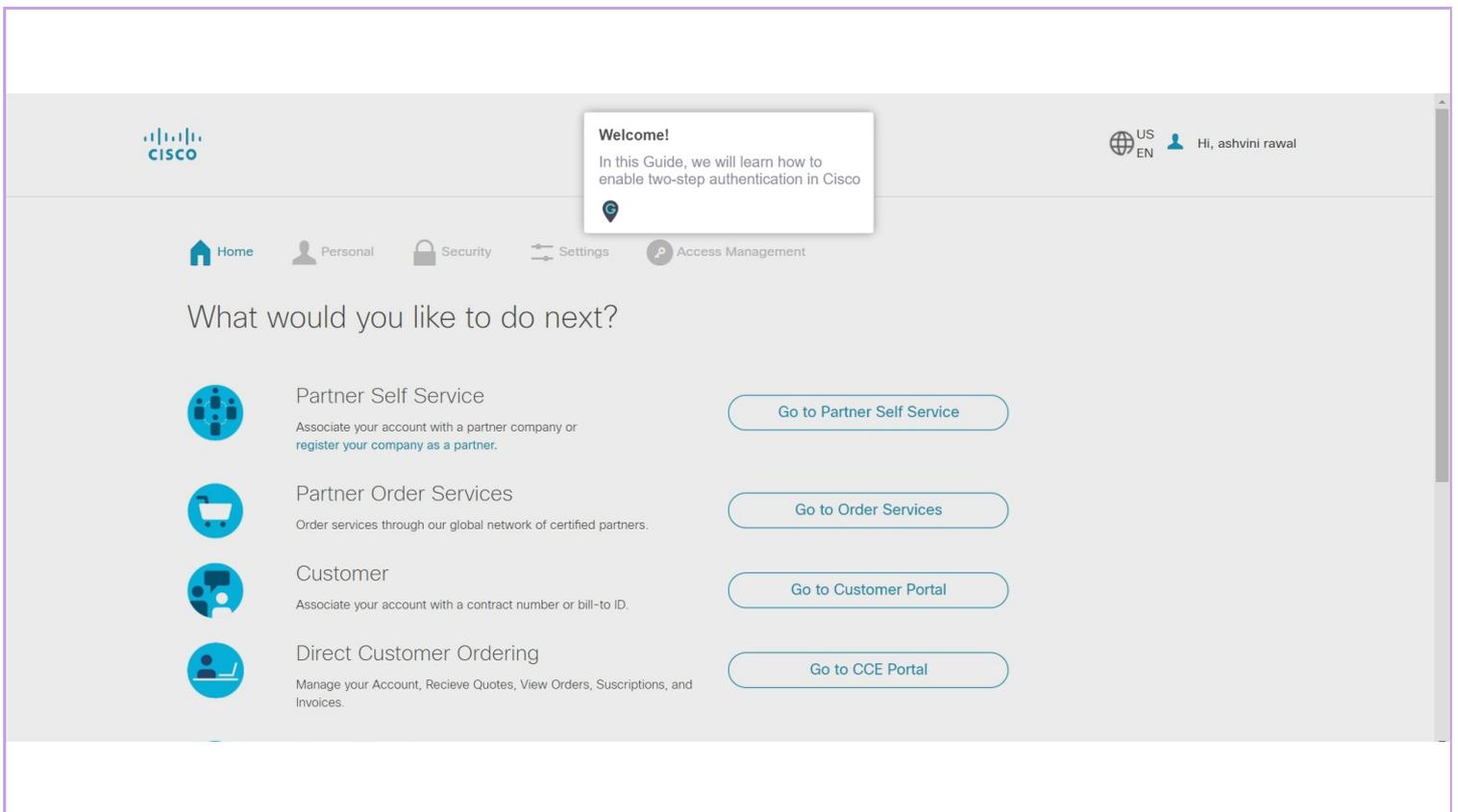


How to enable two-step authentication in Cisco

Step: 01

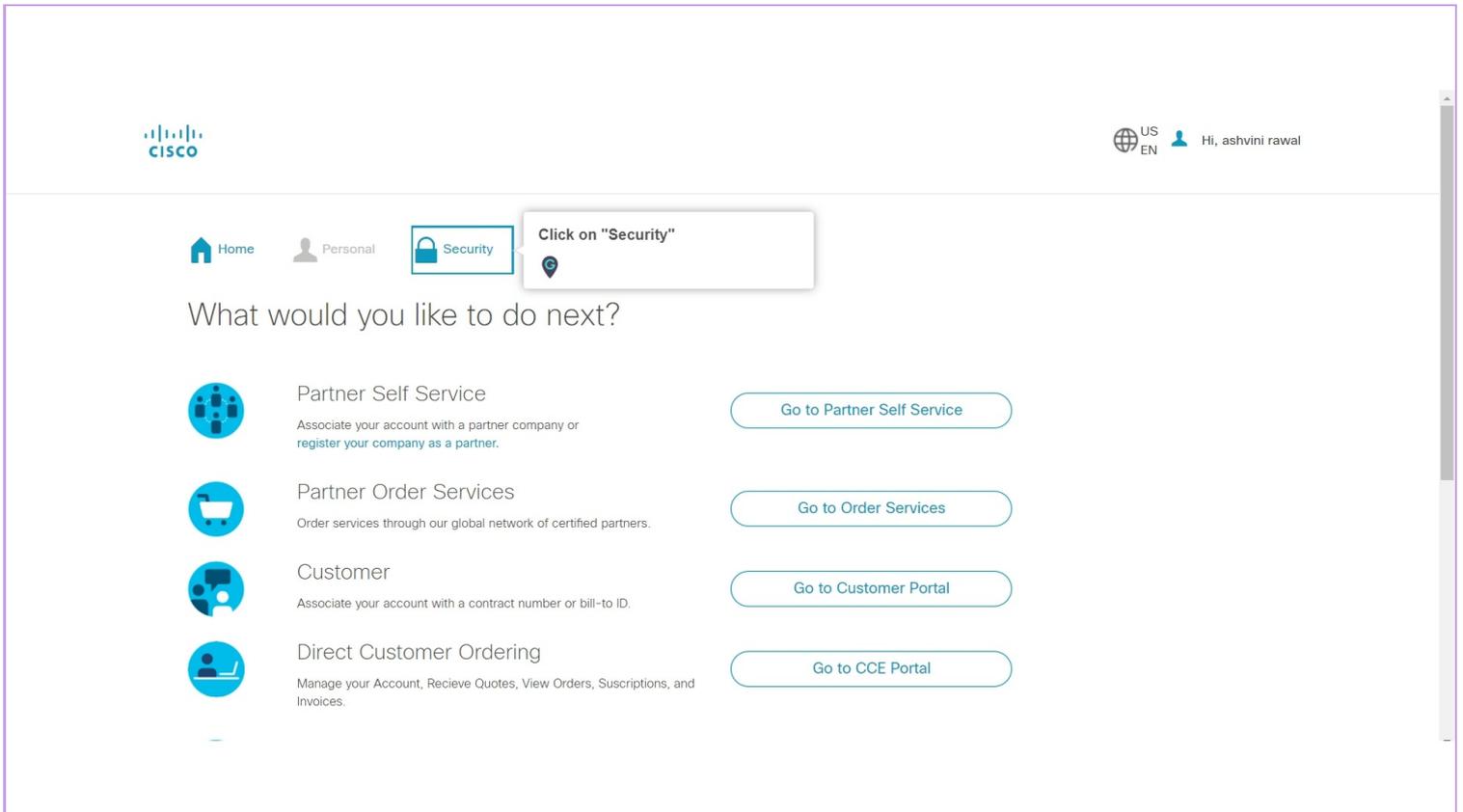
Welcome!

In this Guide, we will learn how to enable two-step authentication in Cisco



Step: 02

Click on "Security"



The screenshot displays the Cisco Partner Self-Service portal. At the top left is the Cisco logo. At the top right, there are links for 'US' and 'EN' (English), and a user profile for 'Hi, ashvini rawal'. Below the header is a navigation bar with 'Home', 'Personal', and 'Security' (highlighted with a blue box). A callout box points to the 'Security' link with the text 'Click on "Security"'. Below the navigation bar, the main content area asks 'What would you like to do next?' and lists four options:

- Partner Self Service**: Associate your account with a partner company or register your company as a partner. [Go to Partner Self Service](#)
- Partner Order Services**: Order services through our global network of certified partners. [Go to Order Services](#)
- Customer**: Associate your account with a contract number or bill-to ID. [Go to Customer Portal](#)
- Direct Customer Ordering**: Manage your Account, Recieve Quotes, View Orders, Suscriptions, and Invoices. [Go to CCE Portal](#)

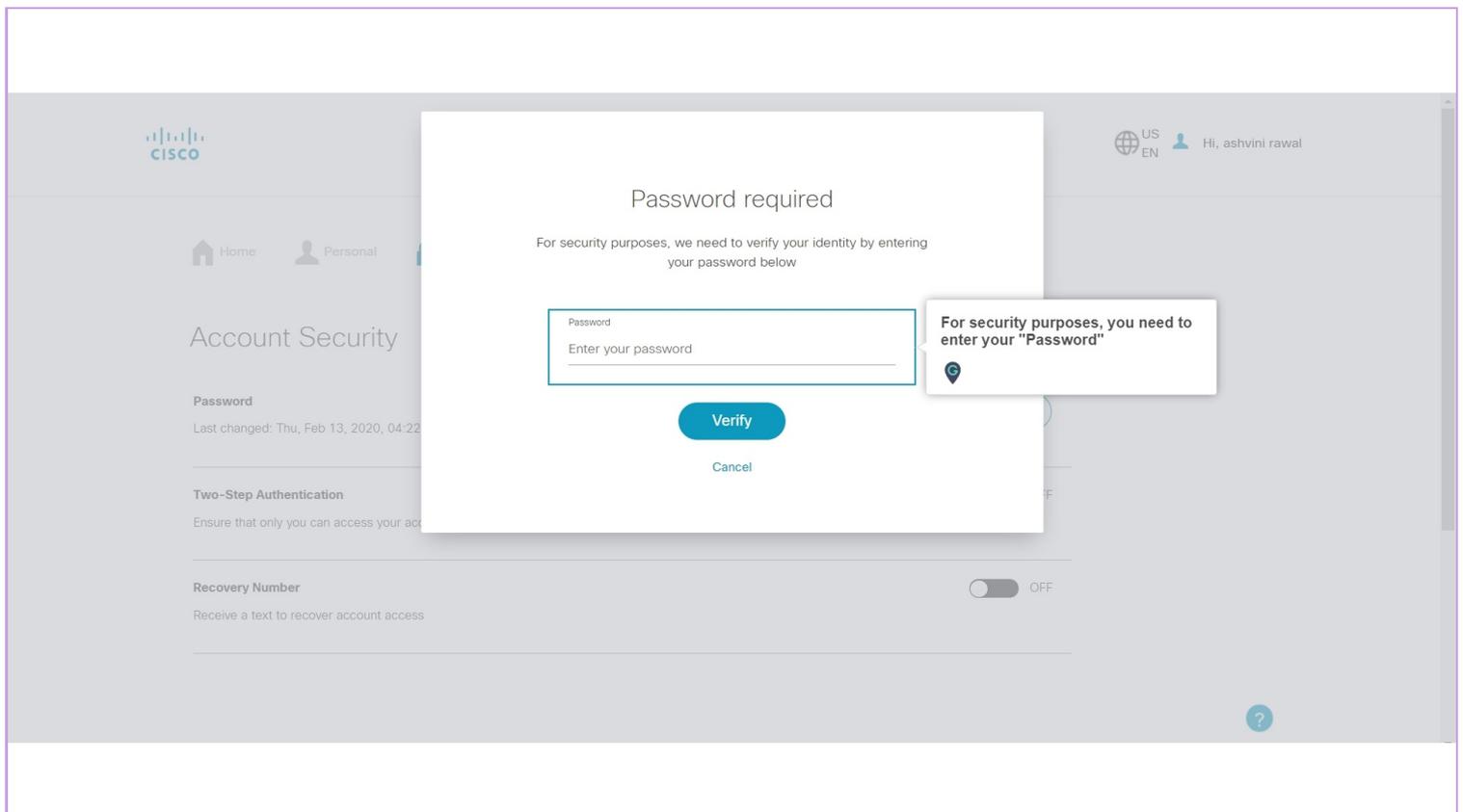
Step: 03

To enable two-step authentication, turn on the toggle key

The screenshot displays the Cisco Account Security settings page. At the top left is the Cisco logo. At the top right, there is a globe icon with 'US' and 'EN' labels, and a user profile icon with the text 'Hi, ashvini rawal'. Below the header is a navigation bar with icons for Home, Personal, Security (highlighted), Settings, and Access Management. The main heading is 'Account Security'. Underneath, there are three sections: 'Password' with an 'Edit' button and the text 'Last changed: Thu, Feb 13, 2020, 04:22 PM GMT+5:30'; 'Two-Step Authentication' with a description 'Ensure that only you can access your account' and a toggle switch currently set to 'OFF'; and 'Recovery Number' with a description 'Receive a text to recover account access' and a toggle switch also set to 'OFF'. A callout box with a location pin icon points to the 'Two-Step Authentication' toggle, containing the text: 'To enable two-step authentication, turn on the toggle key'. A help icon (question mark in a circle) is located at the bottom right of the page.

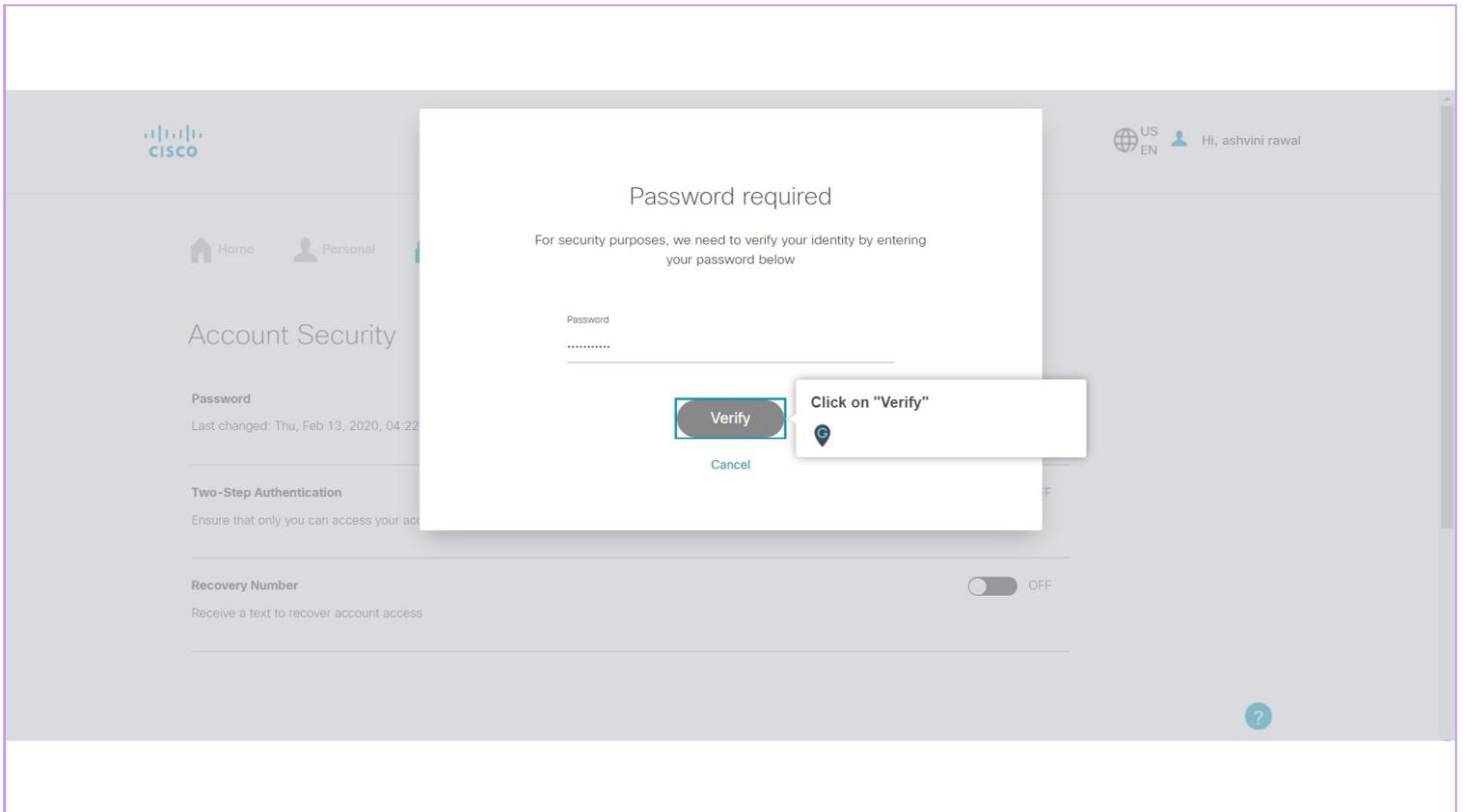
Step: 04

For security purposes, you need to enter your "Password"



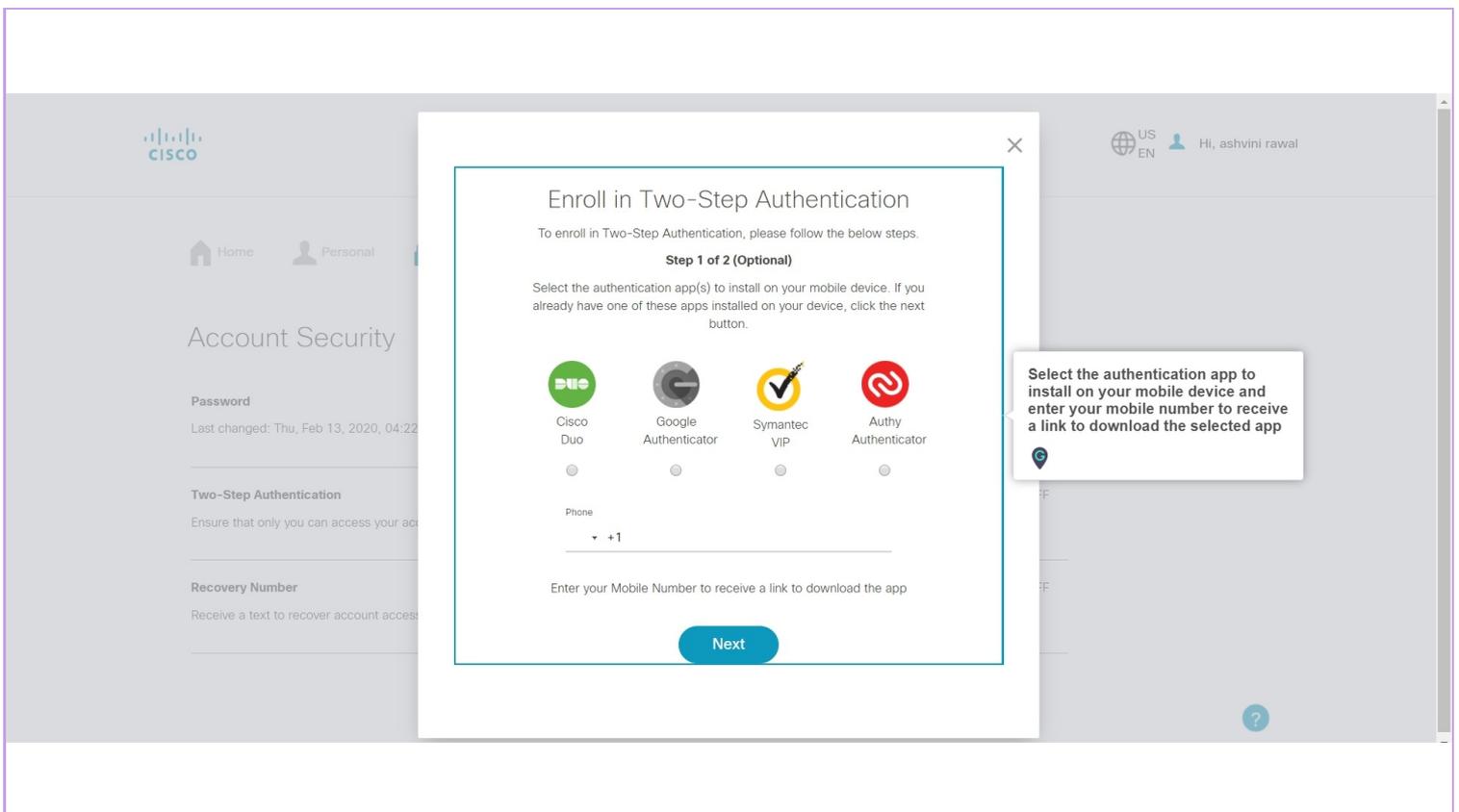
Step: 05

Click on "Verify"



Step: 06

Select the authentication app to install on your mobile device and enter your mobile number to receive a link to download the selected app



The screenshot displays the Cisco Account Security interface. A central dialog box titled "Enroll in Two-Step Authentication" is open. The dialog box contains the following text:

To enroll in Two-Step Authentication, please follow the below steps.

Step 1 of 2 (Optional)

Select the authentication app(s) to install on your mobile device. If you already have one of these apps installed on your device, click the next button.

Four authentication app options are listed with radio buttons below them:

- Cisco Duo
- Google Authenticator
- Symantec VIP
- Authy Authenticator

Below the app options is a "Phone" field with a dropdown menu showing "+1".

At the bottom of the dialog box, there is a "Next" button.

A callout box on the right side of the dialog box contains the text: "Select the authentication app to install on your mobile device and enter your mobile number to receive a link to download the selected app".

Step: 07

Click on "Text me the link"

The screenshot shows a user interface for enrolling in two-step authentication. The background is a blurred view of the 'Account Security' page, which includes sections for Password, Two-Step Authentication, and Recovery Number. The foreground is a white modal dialog box titled 'Enroll in Two-Step Authentication'. The dialog box contains the following text and elements:

- Enroll in Two-Step Authentication**
- To enroll in Two-Step Authentication, please follow the below steps.
- Step 1 of 2 (Optional)**
- Select the authentication app(s) to install on your mobile device. If you already have one of these apps installed on your device, click the next button.
- Four app icons are displayed: Cisco Duo, Google Authenticator, Symantec VIP, and Authy Authenticator. Each icon has a radio button below it.
- A 'Phone' input field is present.
- A blue button labeled 'Text me the link' is highlighted with a callout box that says 'Click on "Text me the link"'. A small red location pin icon is also visible near the callout.
- A 'Next' button is located at the bottom of the dialog box.
- At the bottom of the dialog box, it says: 'Once you're done installing the app, click on "Next"'

Step: 08

If you're done installing the link, click on "Next"

The screenshot shows a web interface for enrolling in Two-Step Authentication. The background is a grey sidebar with navigation links for Home and Personal, and a main content area titled "Account Security". The main content area includes sections for Password (last changed: Thu, Feb 13, 2020, 04:22), Two-Step Authentication (Ensure that only you can access your account), and Recovery Number (Receive a text to recover account access).

The foreground is a white modal window titled "Enroll in Two-Step Authentication". It contains the following text and elements:

- Header: "Enroll in Two-Step Authentication" with a close button (X).
- Introductory text: "To enroll in Two-Step Authentication, please follow the below steps."
- Section: "Step 1 of 2 (Optional)"
- Instruction: "Select the authentication app(s) to install on your mobile device. If you already have one of these apps installed on your device, click the next button."
- App selection grid with four options, each with a radio button:
 - Cisco Duo (Green icon)
 - Google Authenticator (Grey icon)
 - Symantec VIP (Yellow icon with checkmark)
 - Authy Authenticator (Red icon)
- Phone number input field with a "Phone" label above it.
- A blue button labeled "Text me the link".
- Text: "Once you're done installing the app,"
- A blue button labeled "Next".

A white callout box with a location pin icon points to the "Next" button, containing the text: "If you're done installing the link, click on 'Next'".

Step: 09

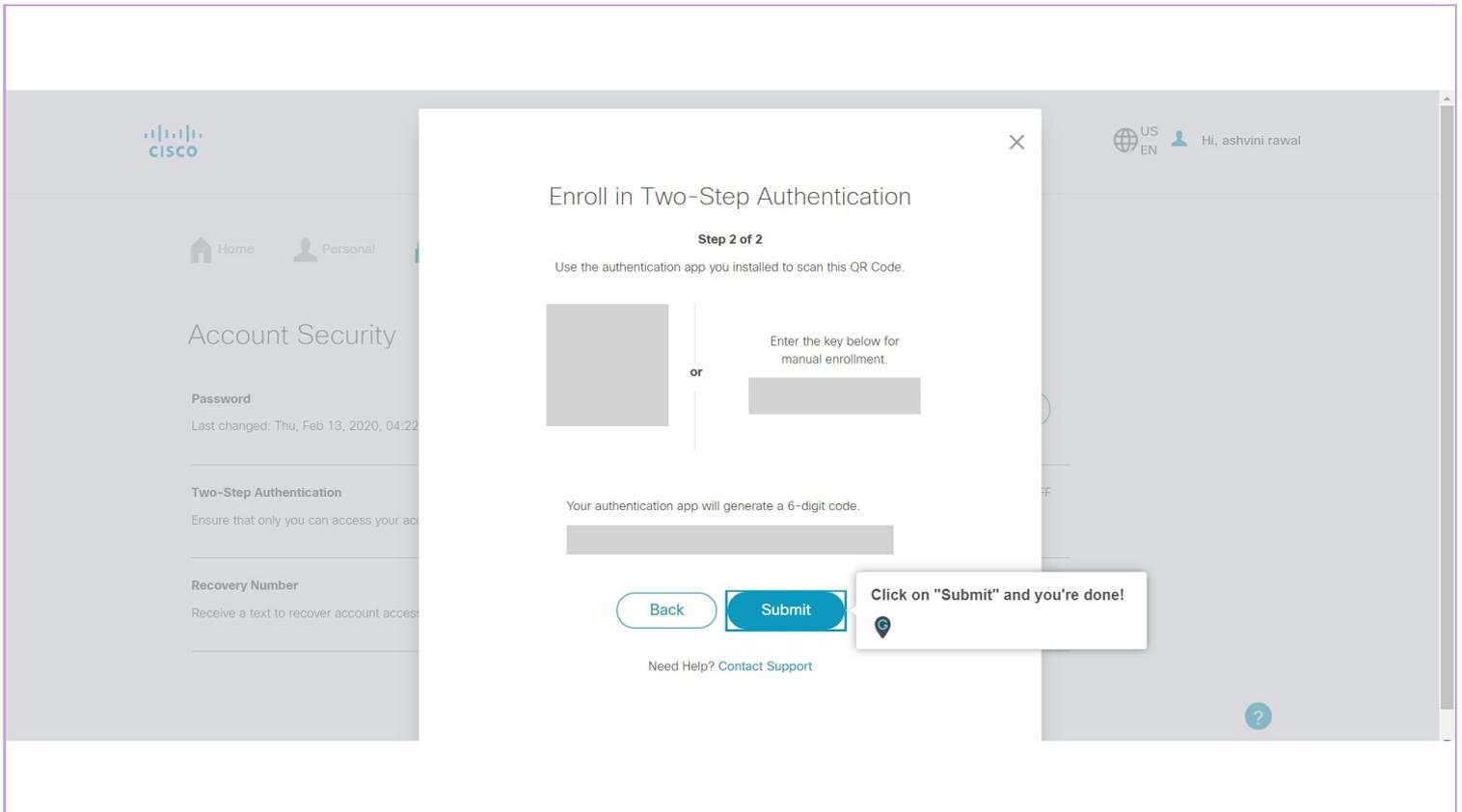
Use the authentication app you installed to scan this QR code

Enter your 6-digit code generated by your authentication app

The screenshot displays the Cisco Account Security interface. A modal dialog titled "Enroll in Two-Step Authentication" is open, showing "Step 2 of 2". The dialog instructs the user to use an authentication app to scan a QR code. It provides two options: scanning a QR code (represented by a grey box) or entering a key for manual enrollment (represented by a grey input field). Below these options, it states "Your authentication app will generate a 6-digit code." and provides a text input field labeled "Enter your 6-digit code here". There are "Back" and "Submit" buttons at the bottom of the dialog. A callout box on the right side of the dialog reads: "Use the authentication app you installed to scan this QR code" and "Enter your 6-digit code generated by your authentication app". The background shows the "Account Security" page with sections for Password, Two-Step Authentication, and Recovery Number.

Step: 10

Click on "Submit" and you're done!



Thank You!

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