

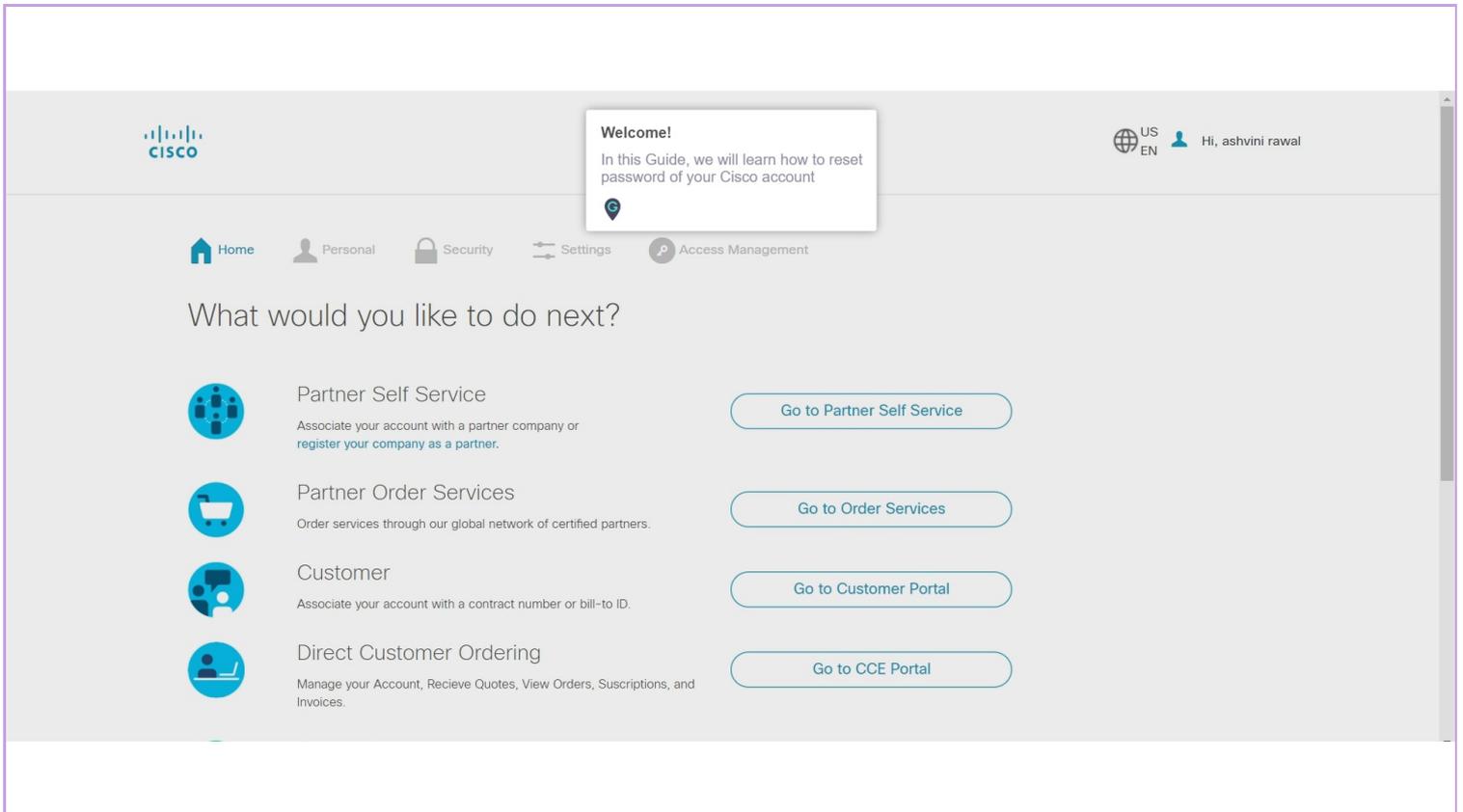


How to reset password of your Cisco account

Step: 01

Welcome!

In this Guide, we will learn how to reset password of your Cisco account



Step: 02

Click on "Security"

The screenshot shows the Cisco Partner Self-Service portal. At the top left is the Cisco logo. At the top right, there is a globe icon with 'US' and 'EN' options, and a user profile icon with the text 'Hi, ashvini rawal'. Below the header is a navigation bar with four items: 'Home' (house icon), 'Personal' (person icon), 'Security' (lock icon), and a callout box pointing to the 'Security' item with the text 'Click on "Security"'. Below the navigation bar is the main content area with the heading 'What would you like to do next?'. There are four main sections, each with an icon, a title, a description, and a button:

- Partner Self Service**: Associate your account with a partner company or register your company as a partner. Button: [Go to Partner Self Service](#)
- Partner Order Services**: Order services through our global network of certified partners. Button: [Go to Order Services](#)
- Customer**: Associate your account with a contract number or bill-to ID. Button: [Go to Customer Portal](#)
- Direct Customer Ordering**: Manage your Account, Recieve Quotes, View Orders, Suscriptions, and Invoices. Button: [Go to CCE Portal](#)

Step: 03

Click on "Edit"

The screenshot displays the Cisco Account Security settings page. At the top left is the Cisco logo. At the top right, it shows the user's location (US, EN) and name (Hi, ashvini rawal). Below the header is a navigation bar with tabs for Home, Personal, Security, Settings, and Access Management. The main content area is titled "Account Security" and contains three sections: "Password" (with a last changed timestamp), "Two-Step Authentication" (with a toggle switch set to OFF), and "Recovery Number" (with a toggle switch set to OFF). A blue "Edit" button is located to the right of the Password section, and a callout box points to it with the text "Click on 'Edit'". A help icon (question mark) is visible in the bottom right corner of the page.

Step: 04

Enter your current password

The screenshot shows the Cisco Account Security page. At the top left is the Cisco logo. At the top right, there is a globe icon with 'US' and 'EN' below it, and a user profile icon with the text 'Hi, ashvini rawal'. Below the header is a navigation bar with icons for Home, Personal, Security (highlighted), Settings, and Access Management. The main heading is 'Account Security'. Underneath, there is a 'Password' section with the text 'Last changed: Thu, Feb 13, 2020, 04:22 PM GMT+5:30' and a 'Cancel' button. The form contains three input fields: 'Password' (with a tooltip that says 'Enter your current password'), 'New Password' (with the label 'Create a password'), and 'Confirm Password' (with the label 'Re-enter your password'). Below the form, it says 'Changing password requires re-login' and there is a 'Submit' button.

Step: 05

Enter a unique password

The screenshot shows the Cisco Account Security interface. At the top left is the Cisco logo. At the top right, there is a globe icon with 'US' and 'EN' below it, and a user profile icon with the text 'Hi, ashvini rawal'. Below the header is a navigation bar with icons and labels for 'Home', 'Personal', 'Security', 'Settings', and 'Access Management'. The main heading is 'Account Security'. Underneath, there is a 'Password' section with a 'Cancel' button. It shows the last password change date as 'Thu, Feb 13, 2020, 04:22 PM GMT+5:30'. There are three password input fields: 'Password' (masked with dots), 'New Password' (highlighted with a red border), and 'Confirm Password'. A tooltip with a location pin icon and the text 'Enter a unique password' is positioned over the 'New Password' field. Below the fields, it says 'Re-enter your password' and 'Changing password requires re-login'. A 'Submit' button is at the bottom.

Step: 06

Re-enter your new password to confirm

The screenshot shows the Cisco Account Security interface. At the top left is the Cisco logo. At the top right, there are language options (US, EN) and a user profile for 'Hi, ashvini rawal'. Below the header is a navigation bar with icons for Home, Personal, Security (highlighted), Settings, and Access Management. The main heading is 'Account Security'. Under the 'Password' section, it shows the last change date: 'Thu, Feb 13, 2020, 04:22 PM GMT+5:30'. There are three password input fields: 'Password', 'New Password', and 'Confirm Password'. The 'Confirm Password' field is highlighted with a red border and contains the text 'Re-enter your password'. A tooltip with a location pin icon points to this field, containing the text 'Re-enter your new password to confirm'. To the right of the password fields is a 'Cancel' button. At the bottom left is a 'Submit' button. A note at the bottom left states 'Changing password requires re-login'.

Step: 07

Click on "Submit" and then re-login with a new password

The screenshot displays the 'Account Security' page with a navigation bar at the top containing 'Home', 'Personal', 'Security', 'Settings', and 'Access Management'. The main heading is 'Account Security'. Under the 'Password' section, it shows the last change date as 'Thu, Feb 13, 2020, 04:22 PM GMT+5:30' and a 'Cancel' button. There are three password input fields: 'Password', 'New Password', and 'Confirm Password', each with a dotted line indicating the input area. Below these fields, a note states 'Changing password requires re-login'. A 'Submit' button is highlighted with a red box, and a callout box points to it with the text 'Click on "Submit" and then re-login with a new password'. At the bottom, the 'Two-Step Authentication' section is shown with a toggle switch set to 'OFF' and the text 'Ensure that only you can access your account'.

Thank You!

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